

Introduction:

The modern library is about much more than providing books and programs. Carmel Clay Public Library is a user-centered institution with services that anticipate and respond to the interests and the changing demographics of Carmel and Clay Township. Our goal is to facilitate connections among residents, local service providers and the Library to create an active, engaged community, as well as growing literacies and life skills to enhance their well-being and success. **Above all, the needs, input and ideas of our community will drive our services.**

This is our commitment to you, the residents of Carmel and Clay Township:

We will enhance our award-winning services.

The Library will showcase and expand the core services and programs that have been received positively and are well-attended by patrons. Staff will be encouraged to seek new information and techniques from cross-disciplinary sources and develop new ideas and skills, in order to align our current service with our outward-facing orientation.

We will meet our community where they are.

The Library will extend the delivery of services and programs beyond our physical walls, including our digital environment. By being more frequently present outside the building, our staff will learn about opportunities and challenges in our service area, and will raise community awareness of all the Library has to offer.

We will act as a catalyst for learning, creating, discovering and sharing.

We will enable personal discovery through informal and formal learning, and inspire life-long learning through connections, resources and expertise. The Library will serve as the facilitator for conversations that use resources to inform, educate and bring community members together to participate in the future growth and enhancement of our community.

We will build partnerships to make a difference in people's lives.

We will actively seek partnerships with individuals, organizations and government that best combine Library and partner resources to ensure maximum effectiveness in the community. We seek to build a network of supporters who are aware of and regularly use the library's substantial resources to strengthen the community as a whole. The Library will foster an environment of open communication and collaboration, both internally and externally, to help build a culture of cooperation throughout our community.