

Customer Service Survey

This is an anonymous parent/stakeholder survey that is designed to gather information from across our district about the level of customer service that our you encounter at each of our points of service. This survey should take no more than 5 minutes to complete and your feedback will help us meet one of our primary district goals this year; Improving customer service. The last question on the survey is an open ended response question that will allow you to give us specific ideas or examples that we might use to improve. Please also feel free to add anything that is extremely positive as we'd like to know what we are doing well just as much as those things that we need to work on. Thank you for your time, David Holmes, Superintendent Three Rivers School District.

*** Required**

Please select the school below that you have a child(ren) attending for which you are completing this survey *

If you have children at more than one school you will be looped back to this page at the end so that you may give feedback on all schools that your children attend.

- Hidden Valley High School
- North Valley High School
- Illinois Valley High School
- Lorna Byrne Middle School
- Fleming Middle School
- Lincoln Savage Middle School
- Evergreen Elementary
- Applegate Elementary
- Madrona Elementary
- Williams Elementary

- Manzanita Elementary
- Fruitdale Elementary
- Fort Vannoy Elementary

Continue »

7% completed

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Customer Service Survey

Lincoln Savage Middle School

Which grade(s) is your child(ren) enrolled in?

You may check multiple boxes if you have more than one child attending the school. If you have children attending other schools, you will have an opportunity to complete the survey specific to those schools upon completion of this survey.

- 6th Grade
- 7th Grade
- 8th Grade

How would you rate the level of communication from your child's teacher(s)

Communication might include newsletters, emails, phone calls, face to face meetings, or any other means that facilitates you receiving information about your student's education.

- Excellent
- Above Average
- Good
- Below Average
- Inadequate

How would you rate the education your child is receiving?

- Excellent
- Above Average
- Good
- Below Average

- Inadequate

Are you satisfied with WHAT your child is learning?

This applies to both the content of courses as well as the overall goal of creating graduates who are life-long learners and who are prepared to be contributing members of our society.

- Very Satisfied
 Satisfied
 Dissatisfied
 Very Dissatisfied

How satisfied are you with the RATE your child is learning?

- Very Satisfied
 Satisfied
 Dissatisfied
 Very Dissatisfied

How would you rate the customer service offered by the office staff?

Were you greeted promptly, with a smile? Were your needs met? Were you made to feel comfortable and welcome?

- Excellent
 Above Average
 Good
 Below Average
 Inadequate

How would you rate the customer service offered by the school Principal?

Were you made to feel like a team member in the education of your child? Were your questions answered promptly? Were you treated with respect?

- Excellent
 Above Average
 Good
 Below Average
 Inadequate

How would you rate the customer service offered by the district administration?

Were you made to feel like a team member in the education of your child? Were your questions answered promptly? Were you treated with respect?

- Excellent

- Above Average
- Good
- Below Average
- Inadequate

Do you have other comments that you would like to include?

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100%: You made it.

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