

Current Cigna Dental References	
Arlington ISD Laura Clark, Coordinator Of Benefits 682-867-7480	They have been with Cigna PPO dental coverage for 5 or more years. They added DHMO coverage with Cigna last year. They have had excellent experiences with Cigna, extremely accessible when they have a question or need assistance. They have received no negative feedback from employees specific to Cigna. An occasional call is received from an employee related to some confusion over the plan year since Cigna is on a calendar year/plan year and their medical plan is on a 9/1 – 8/31 plan year.
Cedar Hill ISD Mary, assistant to Kathy Shaw, Employee Benefits Specialist 972-291-1581	They have been with Cigna dental three plus years. They have been very pleased overall. Their office receives little to no feedback from the employees related to Cigna, no negative responses ever received. The billing from Cigna is great, no problems at all.
HEB ISD Karen Rose, Coordinator of Risk & Benefits 817-399-2075	Karen said she is “basically in awe” of this company, “not one problem”. They have been with Cigna dental for two years and are about to start year three. Cigna is very organized at the start up with their company and you continue to receive great service from them. The benefits office receives no feedback from the employees, which generally means good service and no problems.
Terminated Cigna Dental References	
Plano ISD Nikki James, Employee Benefits Manager 469-752-4760	They were with Cigna dental for six years. Cigna is very easy to do business with. They did not experience any customer service, claims, or billing issues with Cigna. Plano ISD changed to TRS ActiveCare effective January 1, 2010. This change resulted in their going out to bid on all insurance products. After the bid process, the dental carrier selected offered a savings in monthly premium costs to the employees.