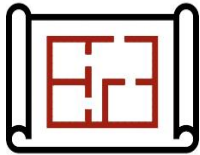


STRATEGIC PLAN

APR-JUN 2017 UPDATE



Three architectural firms have been selected as finalists to provide the library with a facility master plan and space study. Since the current library opened in 1999, significant changes in technology and patron usage patterns have taken place. A new master plan will guide facility renovation and improvements over the next ten years. The three finalists are participating in presentations and interviews during the week of June 12, and a decision will be announced shortly afterwards.

162 LIBRARY CARDS REGISTERED & RENEWED
during the first 4 days of the Summer Challenge

Additional staff hours in the Circulation department are enabling the library to meet patrons' growing desire for convenience. Patrons place 300-400 on-shelf holds each day, and the increased staff capacity now allows the department to pull and process those holds two times a day rather than just once. The boost in hours also helps staff handle library card registrations and tackle the return of over 5,600 items every day.

ccpl2go

After a successful National Bookmobile Day event in April at West Park, **ccpl2go has shifted into an expanded schedule of summer stops.** These stops include weekly visits to the Gazebo concerts, where the vehicle's prominent parking spot between the fountain and the Gazebo lawn catches the eye of patrons.

The addition of "Mobile Library" graphics to the sides of the vehicle further highlights the service.



INNOVATION

The Digital Media Lab will host classes for children ages 10-12 about **3D printing and Tinkercad** (an easy-to-use online tool for designing objects suitable for 3D printing). These classes will be held on several Saturdays in June and July before the lab opens to the public.

CONVERSATION

Panelists from Indiana and Butler Universities, WTHR, and WRTV led a discussion with concerned citizens about the issue of **fake news and journalistic integrity.** Attendees engaged in meaningful conversations with the panelists and each other that continued even after the program ended.

COLLABORATION

Circulation staff toured the Technical Services department to learn about **how library materials are acquired, processed, and cataloged.** Meanwhile, **several Reference staff members are now working mini-shifts at the Digital Media Lab** to learn about the technology and help cover hours.



TRAINING + ASSESSMENT = LEARNING

Staff technology training sessions are now being designed to include pre- and post-assessments for gauging what has been learned. Follow-up emails with session recaps and quick quizzes are also used to identify areas where extra help might be needed and to assist in the development of future training. These measures will help staff to master and retain key skills.

The collection development team continues to meet to share ideas and improve processes. Recent meetings have focused on tweaking in-house reports, developing the ccpl2go collection, analyzing digital collections, and planning for 2018 materials budgets.

Next year's budget requests include increased allocations for digital resources to better meet patron demand.



C PROMOTION

- O After completing 5th grade, children are able
- S to begin participating in the library's Young
- S Adult programs. During their annual Summer Challenge promotional visits to area schools, CYS staff members shared a specially created flyer about YA programs with 5th graders, making young patrons aware of these new opportunities at the library.