

June 23, 2020

SUBJECT:

Consideration of Approval for an Interagency Cooperation Agreement with the Texas Department of Information Resources (DIR) for Participation in the DIR Shared Technology Services Program

RECOMMENDATION:

The District President recommends approval of an Interagency Cooperation Agreement between Collin County Community College District and the Texas Department of Information Resources (DIR) for participation in the DIR Shared Technology Services Program.

DIR's Shared Technology Services Program objective is to enable organizations access to managed IT as a service, allowing Customers to focus resources on supporting their mission and business functions rather than directly managing IT services.

- Increase the level of IT maturity across the state by creating a consistent IT landscape with a robust service management framework.
- Continually develop and deploy Shared Technology Services solutions based on business needs and values.
- Provide improved customer relationships and operational efficiencies, optimized delivery of services, and integrated operations.

In accordance with Government Code 791.011 (c), authorization of this Interagency Cooperation Agreement is required by the governing body of the agency.

RESOURCE PERSONNEL:

Mike Dickson, Chief Innovation Officer

ATTACHMENTS

- A. Managed Security Services Terms and Conditions

Respectfully Submitted By:



Mike Dickson, Chief Innovation Officer