



Matthew Wilkinson <mwilkinson@harvey152.org>

Fwd: AT&T / Harvey School District 152 - NON ERATE 2019 - VOICE RENEWALS - EXPIRES 6/30/19 - REVISED CENTREX

Oscar Herrera <oherrera@harvey152.org>
To: Matthew Wilkinson <mwilkinson@harvey152.org>

Thu, Jun 6, 2019 at 10:02 AM

FYI

----- Forwarded message -----

From: **HOLT, JANE T** <kt2324@att.com>

Date: Wed, Jun 5, 2019 at 10:43 PM

Subject: RE: AT&T / Harvey School District 152 - NON ERATE 2019 - VOICE RENEWALS - EXPIRES 6/30/19 - REVISED CENTREX

To: Oscar Herrera <oherrera@harvey152.org>

Oscar

Regarding our conversations today, I would like to address the 3 contracts separately.

We assume you will only be keeping the AT&T services 2-3 months, therefore we wrote minimal contracts to keep any termination charges to a minimum.

Let's address the HVCP LD first. This is a \$600 annual commitment & you will not meet that commitment, therefore we do not recommend to enter into that agreement. The rates will stay the same until service is terminated & therefore there will be no termination charges expected in final billing

Regarding the completelink, we gave you the lowest commitment of \$1200 & you will meet that well within the 2 expected months of service, therefore there will be no termination charges expected in final billing.

Lastly, regarding the Centrex, as noted below, you will have a minimal termination charge because we only have a 2 line commitment on the revised contract. We anticipate approximately 131.60 (before any taxes/fess etc).

Of course, billing will not cease until services are fully ported. Any service still remaining with AT&T would of course bill at the contracted rate.

Let me know if you have any further questions. I will be out of the office Fri/Mon.

Also, I will forward you the CSR's you requested shortly.

Thank you

Jane

From: HOLT, JANE T

Sent: Tuesday, June 04, 2019 3:48 PM

To: 'Oscar Herrera' <oherrera@Harvey152.org>

Subject: FW: AT&T / Harvey School District 152 - NON ERATE 2019 - VOICE RENEWALS - EXPIRES 6/30/19 - REVISED CENTREX

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Oscar....following up on our earlier call

I assumed you will be cancelling these Centrex in a few months therefore wrote this new contract for only a 2 line commitment

So for example....if you use this for 2 mos, the term charges would be 26.32 / line x 2 lines (lowest commitment) x 25% X remaining months

10 mos. term charges approx.. 131.60 (before any taxes/fess etc)

From: HOLT, JANE T
Sent: Monday, May 20, 2019 9:31 AM
To: 'Oscar Herrera' <oherrera@Harvey152.org<mailto:oherrera@Harvey152.org>>
Subject: RE: AT&T / Harvey School District 152 - NON ERATE 2019 - VOICE RENEWALS - EXPIRES 6/30/19 - REVISED CENTREX

Good morning Oscar

Please see the attached revised Centrex

Centrex station rate is \$26.32 for 12 months with a 2 line minimum

These rates will increase if we do not have these in place asap.

Please send when possible

Jane

From: HOLT, JANE T
Sent: Thursday, May 02, 2019 11:03 AM
To: 'Oscar Herrera' <oherrera@Harvey152.org<mailto:oherrera@Harvey152.org>>
Subject: FW: AT&T / Harvey School District 152 - NON ERATE 2019 - VOICE RENEWALS - EXPIRES 6/30/19 - PLEASE PRINT
Importance: High

Here is the Centrex & LD.....I sent Completelink separately....please print & I will swing by tomorrow

Thank you

Jane

From: HOLT, JANE T
Sent: Friday, March 15, 2019 5:31 AM
To: 'Oscar Herrera' <oherrera@Harvey152.org<mailto:oherrera@Harvey152.org>>
Subject: FW: AT&T / Harvey School District 152 - NON ERATE 2019 - VOICE RENEWALS - EXPIRES 6/30/19
Importance: High

Oscar

My apologizes for stalking you on these but rates do increase greatly if these expire.

When can we expect these?

Thank you

Jane

From: HOLT, JANE T
Sent: Saturday, March 09, 2019 9:53 AM
To: 'Oscar Herrera' <oherrera@Harvey152.org<mailto:oherrera@Harvey152.org>>
Subject: FW: AT&T / Harvey School District 152 - NON ERATE 2019 - VOICE RENEWALS - EXPIRES 6/30/19
Importance: High

Oscar

When should we expect these back for renewal?

I will be out of the office the week of 3/25 & would like to get these moving for you all.

Let me know when you can.

Thank you

Jane

From: HOLT, JANE T
Sent: Tuesday, March 05, 2019 2:28 PM
To: 'Oscar Herrera' <oherrera@Harvey152.org<mailto:oherrera@Harvey152.org>>
Cc: HOLT, JANE T <kt2324@att.com<mailto:kt2324@att.com>>
Subject: AT&T / Harvey School District 152 - NON ERATE 2019 - VOICE RENEWALS - EXPIRES 6/30/19
Importance: High

Oscar

Your local usage (completelink), Centrex & long distance all come up for renewal on 6/30/19.

It is always critical to keep these agreements in place to avoid much higher tariff rates. It can take a couple of billing cycles to get these in place, therefore would like to have these back as soon as possible

Including all agreements at 12 month terms as we discussed.

* Complete link is a \$3,000 MARC (same as today) , net rate is \$32.34 (\$27.44 today) for POTS.- SENT LOWER COMMITMENT SEERATELY FOR \$1200

* Centrex-kept the same rate \$11.91 per station

* High Volume Call Plan (HVCP) \$50/month commitment - \$.045 per minute.

We have included the non erate riders for each service.

Happy to discuss at your earliest convenience.

Thank you

Jane

Jane Trusty Holt

AT&T Client Solutions Executive 2
State, Local, and Education - EAST
Voice: 630.280.9896
eFax: 847.326.0478
kt2324@att.com<mailto:kt2324@att.com>

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Have a basic wireline service order?

Please use the new Express Ordering at www.att.com/expressordering<<http://www.att.com/expressordering>>

If you are a Board of Education, State, County or Local Government employee, University faculty, staff or student and are not receiving a discount on your wireless AT&T service you may click on the following link to register your account www.att.com/discounts<<http://www.att.com/discounts>> You will be prompted to enter your work/student email address and mobile number.

Mobility Resources:

Caitlin Boyle: 847-502-5748<tel:847.502.5748>
FirstNet: 800-574-7000
Premier Help Desk: 866 -499-8008
Warranty Exchange: 800-801-1101
International Care: 800-335-4685 or 916-843-4685

Wireline resources:

AT&T is here to make it easier for you! Have you tried opening up your tickets on-line? Below are two great resources to bring your maintenance concerns into AT&T.

Managed Services:

<http://www.corp.att.com/ebcc/>

Local Services:

<https://expressticketing.acss.att.com/expressticketing/>

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Best Regards | Atentamente | 最好的祝福|

Oscar A. Herrera

Technology Coordinator

Harvey School District 152

16001 Lincoln Avenue. Harvey, IL 60426

708.333.0300 Ext. 26

3 attachments

File Name	File Size	File Type
image002.png	19K	Image
image003.png	7K	Image

image002.png
19K

Rethink Possible



image003.png
7K

 **noname**
57K

3. MINIMUM PAYMENT PERIOD

Service Components	Percentage of Monthly Recurring Rate Applied for Calculation of Early Termination Charges*	Minimum Payment Period
All Service components	25%	12 months

*The early termination charge will be equal to the stated percentage of the Monthly Recurring Rates for the terminated Service multiplied by the number of months remaining in the Minimum Payment Period at the date of termination.

**Monthly Recurring Rate² is the sum of network access monthly price and contracted monthly Centrex Line charge.