



AGENDA ITEM: 25-12
DATE OF MEETING: March 12, 2025
ACTION:
INFORMATION:

**APPROVE THE FIRST AMENDMENT WITH
SIMPLER NORTH AMERICA, LLC FOR
LEAN TRAINING AND COACHING
FROM OCTOBER 25, 2023 – JUNE 30, 2025
(CONTRACT NO. CF24138)
[\$800,000 – PROP 10 FUNDS AND
\$125,000 F5CA HOME VISITING COORDINATION GRANT FUNDS]**

SUMMARY OF REQUEST

Approve the First Amendment to Contract No. CF24138 with Simpler North America, LLC, for an amount not to exceed \$925,000. This amendment increases the contract by \$125,000, funded through the First 5 California Home Visiting Coordination Grant, to expand process improvement efforts with a focus on home visiting while maintaining broader strategic plan support. The funding will enhance lean coaching across multiple initiatives, including the expansion of strategic planning efforts and the prioritization of home visiting process improvements.

BACKGROUND

Simpler North America, LLC (Simpler) is coaching and facilitating First 5 Riverside County (F5RC) workgroups on using lean thinking, tools, methods, and principles to transform its business processes. Over the life of the agreement with Simpler, a designated coach will engage and develop teams to deliver and sustain outstanding results, develop process improvement solutions, and align strategy and resources to optimize operations and resources.

This amendment adds an additional lean coach to support the countywide strategic plan implementation, with home visiting process improvements as a priority area. The coaches will focus on workflow efficiencies, implementation of Managing for Daily Improvement huddles and capacity-building efforts across multiple initiatives.

October 25, 2023: Riverside County Children & Families Commission authorized the Executive Director to approve Contract No. CF24138 with Simpler North America, LLC for an amount not to exceed \$800,000 effective October 25, 2023 – June 30, 2025, for introduction to the Greenbelt quality improvement framework and facilitation of lean principles, tools, and methods in alignment with County of Riverside transformation.

RECOMMENDED ACTION (SAMPLES).

That the Commission:

1. Approve the First Amendment to Contract No. CF24138 with Simpler North America, LLC for an amount not to exceed \$925,000 effective October 25, 2023 – June 30, 2025, for provisions of lean training and coaching in substantially the same form as the attached hereto and authorize the Executive Director to sign the contract on behalf of the Commission, subject to County Counsel approval as to form; and
2. Authorize the Executive Director based on the availability of fiscal funding and as approved by County Counsel to sign amendments that exercise the options of Contract No. CF24138, on behalf of the Commission including modifications of the statement of work that stay within the intent of said contract without requiring further action from the Commission.

BUDGET IMPACT

Adequate appropriation is included in the approved Fiscal Year 24-25 budget. Expenses shall be allocated to 525440-25800-938001-92980 and 525440-25800-938001-92945-F5CAHV, when applicable.

STRATEGIC PLAN RELEVANCE

Goal Area 4 – Countywide (92980)

Goal Area 2 – Comprehensive Health and Development (92945)

POTENTIAL CONFLICTS OF INTEREST

None known.

ATTACHMENT

1. CF24138 A1 Simpler North America Amendment 1