Technology Department - March Report (3/1 - 3/31)

- **Cybersecurity**
  - [Partnering to Safeguard K-12 Organizations from Cybersecurity Threats](#)
    - Publication: January 2023, by the U.S. Department of Homeland Security Cybersecurity and Infrastructure Security Agency
  - [Arctic Wolf March 2023 Monthly Assessment](#)
  - Infoseq IQ Cybersecurity Awareness and Phishing
    - The latest Infoseq IQ Phishing Campaign (Feb 6-17) shows a current staff phish rate of 20.8%. This is down from 32% for the December 2022 campaign.
  - Google Security
    - Gmail
      - 1.6M Emails Messages Accepted/Delivered ⬆
        - 119K Rejected ⬆
        - 64K Spam folders ⬆
        - 6.7K were identified as Phishing ⬆
        - 34 were identified having a suspicious attachments ⬇
        - 10.5K were identified as Spoofing ⬆
        - 0 emails were identified as Malware
    - Account Information
      - 10,962 Active Accounts ⬇
      - 24.48TB of storage ⬆
      - 165.9.K Files shared externally ⬇
      - 713 Suspicious login attempts ⬆
      - 1.4K Failed user login attempts ⬆
      - 48 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked ⬆

- **E-Rate RFP/Bid**
  - None

- **Technology Help Desk Tickets**
  - 458 New Technology Support Tickets Created ⬆
  - 3412 Tickets were resolved ⬆
  - 260 Tickets remain unresolved ⬆

- **Projects - Six (6) Monthly Outlook**
  - UHG network infrastructure installation and configuration
  - DSC network infrastructure installation and configuration
  - Facilities network infrastructure installation and configuration
  - UHG move to DSC and Facilities
  - Transportation move to the new Transportation building
  - Lincoln Park: Cafeteria AV System installation. We will be working with CDW-G and Pro-Tech Management to address the physical installation
  - Lincoln Park: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation.
  - Ordean: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation.
  - District-Wide: 1,055 new Wireless Network Access Point (AP) upgrade. We will be working with CDW-G to address the physical AP installation
  - District Wide: ~550 new Dell Windows desktop system upgrade. This includes ordering, receiving, installation, imaging plus addressing any unique software or accessories
  - District-Wide: $2M Classroom AV Upgrades. This will update 200 classrooms and take 50-70 days with a start date of Monday, June 12, 2023