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Michael Wilkes
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Geneva School District 304

To: Dr. Andy Barrett
From: Michael Wilkes
Date: February 23, 2026
Re: Phone System Support Renewal Recommendation

The 2026-27 Technology Capital Plan included the renewal of the district’s phone system support/licensing. The district sought pricing from multiple vendors, and this recommendation seeks to renew the phone system licensing/support with Gregg Communications Systems, Inc. Table 1 provides the details for this recommendation.

Table 1 – Equipment and Services

Item	Reseller / Provider	Qty	Cost/Unit	Ext. Cost
Phone System Support/Licensing Renewal (1 year, Silver Support)	Gregg Communications	1	\$29,314.79	\$29,314.79
Phone System Reporting Software (Brightmetrics) (1 year)	Gregg Communications	1	\$ 2,189.00	\$ 2,189.00
Total				\$31,503.79

This recommendation seeks the purchase of a lower support level as the manufacturer has changed their level of software support for the system as part of their planned end of life for the system in 2029. To that end, this new agreement may incur additional hourly service fees. If we had this plan last year, that would have added roughly \$3,500 in additional expense. This cost is lower than the differential between this support level and the next.

This is within the budget planned for this expense.

All agreements are pending Board approval.