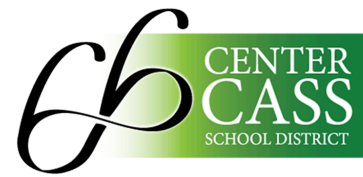


Keith Roberts, Director of Technology

Center Cass School District 66

699 Plainfield Road

Downers Grove, IL 60516



Keith Roberts - Director of Technology
December 2024 Board Report

Over the past month, our team has experienced a noticeable increase in Chromebook repairs, as well as an uptick in staff device support requests. These issues range from accidental damage, intentional damage, and wear and tear. To address this, we have signed on with a new repair company that will decrease our turnaround time and limit the amount of time a student or staff member is without their device.

On a brighter note, the recent implementation of Skyward Family Access for conference scheduling has been a resounding success. This streamlined approach allowed parents and guardians to efficiently book conferences at times that worked best for them, resulting in higher participation rates and fewer scheduling conflicts. As we reflect on this achievement, we are planning to build on these strengths to enhance other family-facing Skyward features to foster deeper engagement.

Expanding the use of Skyward continues to be a strategic focus for our district. By leveraging its robust capabilities, we aim to provide staff and administrators with real-time access to key data. This initiative includes the development of role-specific dashboards that centralize critical metrics, such as attendance trends, academic performance indicators, and behavior data. These tools empower educators and administrators to make data-driven decisions more efficiently, supporting our overarching goal of improving student outcomes.

Looking ahead, we are planning preventive maintenance and network upgrades during the upcoming winter break. This proactive approach includes server updates, Wi-Fi optimization, and checks on critical infrastructure to ensure reliability and performance. These efforts will reduce the likelihood of disruptions during the second half of the school year and enhance the overall user experience for students and staff. By addressing potential issues before they arise, we are reinforcing our commitment to providing a secure, efficient, and effective technology environment for all stakeholders.