



Statement of Sole Source

This letter confirms that JAMF Software, LLC is the sole source of the proprietary software (“Software”) and proprietary services (“Services”) listed below:

- Software including:
 - Jamf Pro (prior to October 2016, Jamf Pro was known as Casper Suite)
 - Jamf School (formerly ZuluDesk)
 - Jamf Connect
 - Jamf Now
 - Jamf Protect
 - Jamf Threat Defense
 - Jamf Private Access
 - Jamf Data Policy
 - Jamf Safe Internet

- Services including:
 - Maintenance and technical support services for the Software
 - Implementation or onboarding services
 - Training services and courses
 - Hosting (cloud) services associated with certain Software

Description of Software and Services:

Jamf Pro was developed by Jamf specifically to meet the needs of system administrators who manage the Apple platform. Jamf Pro allows IT administrators to provision the appropriate device to their users (Mac, iPad, iPhone or Apple TV), manage the devices and apps for the devices, collect inventory information from the devices, empower their users with their own app store and ensure security of the devices.

Jamf School is a purpose-built mobile device management solution for education institutions.

Jamf Connect streamlines Mac authentication and identity management by ensuring a single identity is used to access a user’s device and applications. Jamf Connect provides IT administrators with the ability to keep an eye on all company devices and who is accessing them, when and from what device.

Jamf Now allows small and medium-sized businesses to easily set up, manage and secure their Apple devices.

Jamf Protect extends Apple’s security and privacy model to your enterprise while upholding the Apple user experience. It creates customized telemetry and detections that give enterprise security teams unprecedented visibility into their macOS fleet.

Jamf Threat Defense provides mobile threat detection and zero-day phishing prevention for iOS endpoints.

Jamf Private Access is a zero-trust network access (ZTNA) solution that offers purpose-built remote access that uses native Apple technologies.

Jamf Data Policy provides content filtering capabilities so only acceptable websites can be reached on a work device and enforcement of data usage caps. Jamf Data Policy is compatible with iOS, iPadOS, Android and Windows 10 devices.

Jamf Safe Internet is an educational content-filtering solution that incorporates Jamf Data Policy and Jamf Threat Defense functionality.



Benefits of the Software and Services:

Jamf's Software simplifies the work of system administrators with a comprehensive platform to manage, connect and protect Apple users and devices. Jamf's Software increases the efficiency of IT staff, reduces the cost of ownership, and minimizes liability by providing a framework that enforces software licensing compliance, security standards and other organizational rules and requirements. Jamf's Services ensure that the Software is current and functions optimally. The onboarding Services ensure that the Software is properly installed, and that the customer's IT professionals are familiar with the Software and able to use all its functionality. Hosting Services provide secure and continuous customer access to customer's data.

Reason for Sole Source Designation:

Jamf's Software and Services contain proprietary and copyright-protected material, trade secrets and other intellectual property rights that are exclusively owned by Jamf or its licensors. In addition, Jamf's trademarks are exclusively owned by Jamf. Jamf trade names, trademarks, copyrights and logos may not be used without the prior written permission of Jamf. As the developer of the Software, Jamf is the only party that may provide patches, updates and new releases for the Software and Services. Jamf sells its Software through authorized resellers and distributors and permits certain authorized partners to provide some Services for Jamf, but unauthorized parties may not distribute or provide Jamf's Software and Services.

JAMF Software, LLC

A handwritten signature in black ink that reads 'Ian Goodkind'.

Ian Goodkind
CFO