







# Technology Department - September Report (9/1 - 9/27)







- **Cybersecurity**

- Google Security

- Gmail

- 1.1M Emails Messages Accepted/Delivered 
    - 100K were rejected 
    - 1.2M were identified as Spam 
    - 5.9K were identified as Phishing 
    - 23 were identified having a suspicious attachments 
    - 8.2K were identified as Spoofing 
    - 0 emails were identified as Malware

- Account Information

- 10,480 Active Accounts 
  - 22.72TB of storage 
  - 567.9K Files shared externally 
  - 505 Suspicious login attempts 
  - 4.1K Failed user login attempts 
  - Data Loss Prevention (DLP) policy
    - 37 High Severity Incidents that were blocked 

- **E-Rate RFP/Bid**

- None at this time

- Near future

- Data Center Colocation services. Currently Involta
  - E-Rate Network Switches, district wide

- **Technology Help Desk Tickets (9/1 - 9/27)**

- 1,303 New Technology Support Tickets Created  (182%)
  - 658 Tickets were resolved  (199%)
  - 634 Tickets remain unresolved  (13%)

- **Projects**

- Cybersecurity - Continue working on security vulnerabilities that have been identified by Arctic Wolf.
  - Continue to work with Benson Electric to install/move wireless access points following our Blended Learning Wireless Assessment report
  - New Cisco Network Infrastructure equipment has been ordered for DSC, Transportation and Facilities. Some items have been received already
  - New AV equipment has been ordered for the DSC School Board Meeting Space. Some items have been received already
  - New Panasonic Video Security equipment has been ordered for the two Middle Schools. I believe we have received 90% of the equipment.