	Oct 26	Sept 26	Aug 26	July 26	June 26	May 26	Apr 26	Mar 26	Feb 26	
Total Calls	3,920	4,013	4,235	4,842	4,504	4,299	4,174	4,493	3,772	
Incoming Texts	1	5	8	5	3	7	9	12	10	
Outgoing Texts	4	10	27	33	18	15	18	21	13	
Average Answer Time	2.3 sec	2.4 sec	2.4 sec	2.8 sec	2.7 sec	2.6 sec	2.5 sec	2.4 sec	2.6 sec	
Average Call Duration	1m 24s	1m 30s	1m 26s	1m 30s	1m 23s	1m 26s	1m 29s	1m 24s	1m 24s	
Longest Call Length	19m 52s	25m 10s	25m 20s	40m 45s	21m 49s	50m 49s	24m 27s	33m 50s	30m 7s	
	Jan 26	**Dec 25**	**Nov 25**	**Oct 25**	**Sept 25**	**Aug 25**	**July 25**	**June 25**	**May 25**	**Apr 25**
Total Calls	3,869	3,946	4,209	4,288	4,195	4,780	5,081	4,663	4,133	4,210
Incoming Texts	13	2	9	13	10	14	16	7	13	17
Outgoing Texts	23	2	16	25	31	24	42	29	31	23
Average Answer Time	2.6 sec	2.7 sec	2.5 sec	2.7 sec	2.8 sec	2.5 sec	2.1 sec	2.1 sec	2.1 sec	2.1 sec
Average Call Duration	1m 26s	1m 31s	1m 28s	1m 29s	1m 30s	1m 29s	1m 29s	1m 32s	1m 25s	1m 25s
Longest Call Length	40m 58s	25m 17s	44m 48s	41m 25s	21m 48s	22m 30s	27m 54s	37m 16s	28m 35s	20m 11s