PETERSBURG SCHOOL DISTRICT

Technology Department — Board Report Summary

October 16 – November 9, 2026 | *"Each click, tap, and swipe — make it count."*

The Technology Department continued steady classroom support while advancing district card access, restoring school access to building climate controls, and planning for the District Office remodel, with strong cybersecurity results.

HELP DESK	CYBERSECURITY	CLIMATE CONTROLS
88 tickets opened; 65 closed (74%), 23 in progress.	32 assets scanned with zero vulnerabilities; zero clicks in the October phishing test.	PSD access to Compass HVAC controls restored, with faster load times.

HELP DESK & CLASSROOM SUPPORT

The Technology department logged 88 tickets during the period; 65 were closed, and 23 remain in progress. Support covered devices, classroom displays, printers and copiers, software, and account access. Parts for the high-priority middle school printer and high school copier repairs arrive November 10, with a technician scheduled onsite.

CAMPUS SECURITY & DOOR ACCESS

Genetec card-access work continued with group setup, credential testing, and a repeatable badge process. Technology, Maintenance, and Administrator groups have districtwide access, and we issued and tested badges. We temporarily moved the badge printer to the Tech Room to establish a workflow and found print-quality problems. Convergint, which reproduced the issue and is working with Genetec and the printer manufacturer to fix it.

Administrators and directors will discuss and plan access rules and privileges at the upcoming meeting, then plan, document, and implement role-specific access and door assignments.

BUILDING CLIMATE CONTROLS

PSD, Petersburg Borough, PCS/CSA, Convergint, and SERRC TechOps coordinated network and firewall changes to restore school access to Compass, the shared system that manages heating and environmental settings. Since November 5, PSD Facilities and Technology can sign in and adjust settings, with noticeably faster load times. The team also reviewed Compass accounts and removed accounts for former Borough and school employees.

CYBERSECURITY

CISA's November 7 scan of all 32 internet-facing assets found no vulnerabilities or risky open services. The October 21 phishing simulation, a fake Norton AntiVirus notice, reached 122 staff: 32 opened it (26%), none clicked the link, and 27 (22%) reported it through KillPhish. Staff received the results alongside the Petersburg Pilot's October 29 report on the July ransomware attack on Borough systems, a reminder that cyber threats reach our own community.

DISTRICT OFFICE REMODEL

Technology is working with District Office staff on network drops, monitors on adjustable arms, an additional network switch, and a new battery backup (UPS). Because the remodel is happening during the school year, we'll schedule cable runs around access to the space.

WHAT'S AHEAD

- Review door access rules with administrators on November 11; finalize role-specific groups
- Resolve badge print quality with Convergint, Genetec, and the printer manufacturer
- Complete the middle school printer and high school copier repairs
- Schedule District Office cabling, switch, monitor, and UPS installation
- Continue monthly phishing simulations and encourage staff reporting through KillPhish

Technology's focus has turned to the behind-the-scenes systems that keep our schools safe and running.

AI Disclosure: AI-assisted tools were used in organizing this report. The Technology Director reviewed and approved all content before distribution.