Galveston College
HUMAN RESOURCES

Cybersecurity, Identity Theft Prevention, and Data Protection Initiatives Update
Fiscal Year 2026 (September 1, 2025 – August 31, 2026)

Brief Overview: During the last school year, the College has continued to take proactive steps to support employee well-being and enhance cybersecurity practices to protect sensitive information. Below are the key initiatives and outcomes from this period:

1. Monthly Employee Assistance Program (EAP) Communications
   All employees received monthly emails with wellness resources highlighting the range of EAP services, which includes Identity Theft Resolution Service. Below are some of the services available:
   - Fraud resolution counseling, deterrence, and education
   - Assistance with notification to creditors and third parties of ID theft
   - Case file preparation
   - Assistance with ID theft affidavits and fraudulent account summaries
   - Financial counseling
   - Legal document preparation assistance
   - Free legal consultations and discounts on legal services
   - Mediation assistance
2. New Hire Orientation on EAP Services
   The Human Resources team continues to educate all new hires on available EAP resources, ensuring they are aware of identity theft prevention services available to them.
3. Annual Cybersecurity Training – now facilitated through the Vector Solutions platform, this allows for active monitoring of course completion and progress.
   - All new hires are required to take the following two (2) courses within 30 days of their hire date:
     i. Cybersecurity Awareness for Employees of Educational Institutions: End-User Best Practices (22 minutes)
     ii. Texas Cybersecurity Awareness for Employees Program (2 hours)
   - Annual Cybersecurity Mandatory Training period began in March 2026 and was to be completed by all active employees by May 29, 2026. Compliance report indicated a 62% completion rate. The required course was Cybersecurity Awareness for Employees of Educational Institutions: End-User Best Practices (22 minutes).
4. DIR Certified Cybersecurity Course by SafeColleges
   Our partnership with SafeColleges has ensured access to DIR-certified cybersecurity training and mandatory Active Shooter and Title IX training. This two-hour course remains a staple in our training for new College employees.
5. Identity Theft and Data Security Measures
   The College enforces stringent data protection measures, including secure shredding, locked retention of sensitive records, social security masking in systems, and secure offsite credit card processing.
6. Cyber Liability and Security Coverage
   The College's liability insurance with TASB includes $500,000 in Cyber Liability & Security coverage, providing comprehensive protection for incident response, including legal, credit monitoring, public relations, and cyber extortion losses.

Outcomes: No incidents of identity theft were recorded on campus during fiscal year 2026 (September 1, 2025, through August 31, 2026), emphasizing the effectiveness of the above stated protective measures.