

LJSD Board of Trustees
Technology Report - October 21, 2026
Chad Parson - Instructional Technology Director

Help Desk support requests:

- For the month of September 2026 we have:
 - 1347 total support requests from around the District
 - 1324 resolved and closed
 - 23 still in progress or awaiting verification from the submitter

Some projects recently completed or in progress:

- Skyward closed out the move from SMS to Qmlativ on 9/24. We are now connecting the outside systems that depend on student data (EdPlan, Transfinder, Savvas, Clever/Amira, InTouch)
- Techs were busy with day-to-day Qmlativ and Skyward requests (scheduling, access, reports), along with start-of-year Chromebook, projector, phone and keycard issues
- Equipment and wiring work for the JBE and LMS construction projects continued, including wireless access point mounts and quotes for door access at LMS
- Submitted the E-rate funded equipment purchase orders
- Replaced a failed LHS security camera and pulled camera footage for a public records request

Some upcoming projects:

- Projectors are aging and need replaced in many classrooms
- Finishing the remaining Qmlativ system connections and creation of custom reports
- LMS door access and ups battery backups installation

Notes or misc updates:

- The new version of Skyward, Qmlativ, is fully live district-wide and the first round of State Reporting has started.