

Waterloo Community Unit School District No. 5
Director of Technology

DATE: October 19, 2026

TO: Mr. Charron, Superintendent
Waterloo School District Board of Education

FROM: Mr. Nick Hergenroeder, Director of Technology

Technology Board Report

Cybersecurity and Phishing Awareness

The Technology Department conducted the first of four planned email phishing campaigns for the school year. These campaigns are designed to increase staff awareness of potential email threats, reinforce safe email practices, and help employees recognize and report suspicious messages. The results will help guide ongoing cybersecurity awareness efforts throughout the district.

Regional Office of Education (ROE) Bi-County Teachers Institute Day

On October 9, Waterloo Community Unit School District #5 hosted the ROE Bi-County Teachers Institute Day, accommodating approximately 700 teachers. Amber, Patrick, and Scott did a phenomenal job supporting the event's technology needs and helping ensure everything ran smoothly.