

Muriel Deegan

murieldeegan@yahoo.com

Professional Summary

I am Service-Oriented with Twelve years' experience in management. Core competencies include customer satisfaction, meeting business goals and motivated drive for Excellence, exceptional communication skills and time management skills. I can handle tasks with accuracy and efficiency.

Skills

Sound Reasoning, Positive Interaction, Focused, Leadership, Computer Skills, Budgeting, Ojibwe Culture and Language.

Experience

Bois Forte Housing Stability Case Manager
New Moon Housing

July 2024 – Present
Tower, MN

Case Management of 19 Households, Monitor clients progress, Home visits, Recordkeeping and Monthly reports, Mandated Reporting, Culture classes, Weekly staff meeting, Budgeting, and uphold confidentiality.

ISD 2142 Student and Family Advocate
Tower School

September 2021 – June 2022
Tower, MN

Meet with Students Daily, Contacted Parents when needed, In classroom construction with math, reading, and Ojibwe culture and language, Attended IEP'S, Weekly meetings with Principal, Data Stats, Recordkeeping and Parent meetings.

Internal Compliance Manager
Fortune Bay Resort Casino

June 2019 – September 2021
Tower, MN

Responsible for implementing and monitoring Tribal Gaming Regulations for the tribally owned casino and ensuring compliance with internal control policies. Responsible for establishing and maintaining compliance of all video and mechanical slot machines as mandated by the National Indian Gaming Commission's Minimum Internal Control Standards,

ICW Case Manager
Bois Forte Tribal Government

July 2016 – June 2019
Nett Lake, MN

Case Management up to 35 Families and 57 Children. Coordinating delivery of services and monitoring clients' progress, Attend Home visits, attend court and prepare Court reports for Hearings, Attend School staffing's, Maintaining Case Files, coordinating with outside Agencies, uphold all principals of confidentiality, Billing, Monthly Reports, and Quarterly Reports.

Care Coordinator/Case Manager
Bois Forte Tribal Government

March 2012 – December 2015
Nett Lake, MN

Case Management (24 individuals), coordinating delivery of services and monitoring clients progress, delivery of Adult Rehabilitative Mental Services (ARMHS), tenant counseling, computer skills and billing.

Education

Bachelor of Arts – Licensed Social Worker
College of St. Scholastica

March 2010
Duluth, MN

Associate of Arts – General Studies & Ojibwe Specialist Program
Mesabi Community College

June 1990
Virginia, MN