



Ryo Atha
Technology Director
East Chambers ISD
216 Champions Loop
Winnie, Tx 77665
409-296-6784
ryo@eastchambers.net

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Technology Report

Internet and Phone Service

The district experienced a three day Spectrum internet outage in September, affecting access to online instructional resources and district systems. Our internet based phone system was also affected. Service was restored, and the Technology Department checked district systems as they came back online.

Cybersecurity

The Technology Department responded to phishing emails circulating from compromised accounts in the community. Malicious messages were removed from affected staff inboxes, and additional security measures were taken on an affected district account to help prevent further unauthorized access.

Staff were reminded to report suspicious emails and avoid unexpected links. Staff email addresses were also removed from the district website to reduce exposure to automated email collection used for spam and phishing. Parents can continue finding staff contact information through Google Classroom and the Rooms app.

Google Workspace

Reviewed and adjusted student access to Google services in response to Google's updated requirements for users under 18. These changes affect services such as YouTube, Google Maps, Google Translate, and the Chrome Web Store. The Technology Department communicated the changes to staff and is working through classroom access issues to support instruction while maintaining student account restrictions.

AI Governance

Continued evaluating proposed AI based security services using the district's AI vetting tool. The review focuses on how vendors handle district information, retain data, and evaluate their systems. As of October 5, 2026, we are reviewing Abnormal AI, an email security service designed to detect phishing and other email threats. The service is offered to the district through the Texas K–12 Cybersecurity Initiative.

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