

Waterloo Community Unit School District No. 5
Director of Technology

DATE: September 21, 2026

TO: Mr. Charron, Superintendent
Waterloo School District Board of Education

FROM: Mr. Nick Hergenroeder, Director of Technology

Technology Board Report

The 2026–2027 school year has gotten off to a smooth start from a technology standpoint. All five district buildings began the school year without any significant technology-related issues, and the Technology Department has been able to maintain business as usual across the district.

The department continues to monitor and support the district's network infrastructure, instructional technology, student devices, security systems, and other technology services to ensure staff and students have the resources they need to support daily operations and instruction.

Technology Operations

- All five buildings opened the school year with technology systems operational and functioning as expected.
- The Technology Department continues to respond to work orders and technology requests while addressing routine maintenance and troubleshooting.
- Network infrastructure, wireless connectivity, and internet services continue to operate normally across the district.

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- Student Chromebooks and other instructional technology are being supported as needed to minimize disruptions to classroom instruction.
 - The department continues to monitor and maintain district security systems, including cameras and other technology supporting building safety.

Ongoing Projects

The Technology Department is continuing work on several ongoing infrastructure and technology initiatives throughout the school year. These projects will be addressed as time and resources allow while maintaining our primary focus on supporting day-to-day district operations and classroom instruction.

Overall, the Technology Department is pleased with the start of the school year. The goal remains to provide reliable, secure, and effective technology services while keeping technology issues from becoming an obstacle to teaching and learning.