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## BOARD AGENDA ITEM

Information/Discussion: \_\_\_\_\_

Future Action: \_\_\_\_\_

Action:   X  

Item: SolarWinds Observability Renewal

Submitted by: Tim Lillis

Recommended by: Glen Finkel

Date: 9.09.2026

Board Meeting Date: 9.21.2026

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### **RECOMMENDATION:**

It is recommended that the Kent ISD School Board approve the three-year renewal of SolarWinds Observability self-hosted licensing through CDW Government LLC for a total amount of \$137,587.18 over 3 years billed annually.

### **BACKGROUND:**

SolarWinds Observability provides centralized monitoring and visibility into Kent ISD's technology infrastructure, helping Infrastructure staff monitor system health, performance, and availability and identify issues that may affect critical services. Renewing the platform maintains continuity of the monitoring capabilities currently used to support Kent ISD systems and services.

The CDW quote is provided under the REMC Software 2024 contract and includes three annual subscription amounts of \$41,996.25, \$45,848.43, and \$49,742.50, for a three-year total of \$137,587.18. A three-year renewal provides continuity of service and predictable licensing costs over the term.