

LJSD Board of Trustees
Technology Report - September 16, 2026
Chad Parson - Instructional Technology Director

Help Desk support requests:

- For the month of August 2026, we have;
 - 430 total support requests from around the District
 - 410 resolved and closed
 - 20 still in progress or yet to get verification back from the submitter that resolved

Some projects recently completed or in progress:

- New door card swipe added to JBE for recess entry and exit.
- On-site Qmlativ training provided for Office Staff.
- New (replacing those who departed) Technology Staff Members onboarded and trained
- Qmlativ tutorials and tip/tricks sent out to Teachers.
- Chromebook check-out completed at buildings that use them.

Some upcoming projects:

- UPS/Battery Backup Replacements will be rolling out in the upcoming months. Paid for with E-rate funding.

Notes or misc updates:

- The first day of school went well in Qmlativ (our new student information system). Teachers were able to take attendance with no problem.