

Nome Public School Board, Facilities Service Report, September 05, 2026.

Jonathan Duarte, Facilities Director

Maintenance Snapshot:

- Scheduled Work Order in progress: 18
- Completed Tickets: 174

Staffing:

- Custodian II- Thuong Nguyen
- Custodian II- Julianna Duarte (Rotational)
- Custodian I- Trevor Ozenna, Fred Holmes and Jason Baker
- Custodian III- Jonaie Duarte (Rotational)
- Custodian I- Jorena Duarte (Rotational)
- Maintenance Technician III- Gregory Biegel (Rotational)
- Maintenance Technician III- Joshua Brant (Rotational)
- Maintenance Technician II/ Janitor - Michael I Tall
- Maintenance Technician II- James Ventress
- Maintenance Technician II- Bill Baxter

Maintenance Department Tasks with Status:

- Apartment annual maintenance ongoing.
- Building A,B,C and D preventative maintenance inspections completed.
- Boilers are scheduled for cleaning.
- Fleet vehicle maintenance ongoing:
 - Bus engine removed awaiting new core from dealership. ETA Sept. 14.
 - Major electrical troubleshooting repairs ongoing with multiple vehicles, new parts on order.
- NBMHS Door PM and awaiting new replacements.
- NBMHS Intercom programming updated for this school year 2026-2027.
- NBMHS Parking lots and ground undergoing maintenance.
- NES Door C2- Upper landing cement repaired.
- NES Door C4- Ramp structural frame under repairs. Corrosion damages.
- NES Door C5 - resecured and completed door assembly adjustments.
- NES Playground repairs are ongoing.
- NES Roof leak repair to classrooms 127-130. Patching as needed.

Janitorial Department Tasks with Status:

- Maintaining expected levels of sanitation with limited staffing.

Safety Concerns:

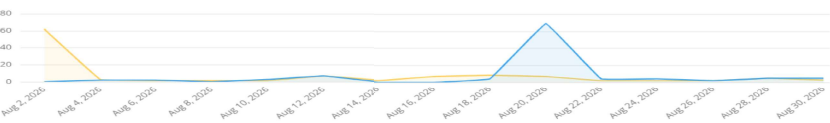
- Keeping egress clear of debris, basic general house keeping. Main locations cleaned up and items are stored away.

All Activity

Explore work order analytics filtered only by your permission level

Work Order Resolution Over Time

(closed work orders vs. newly submitted)



1.2 days
Response time (avg)
for all work order statuses

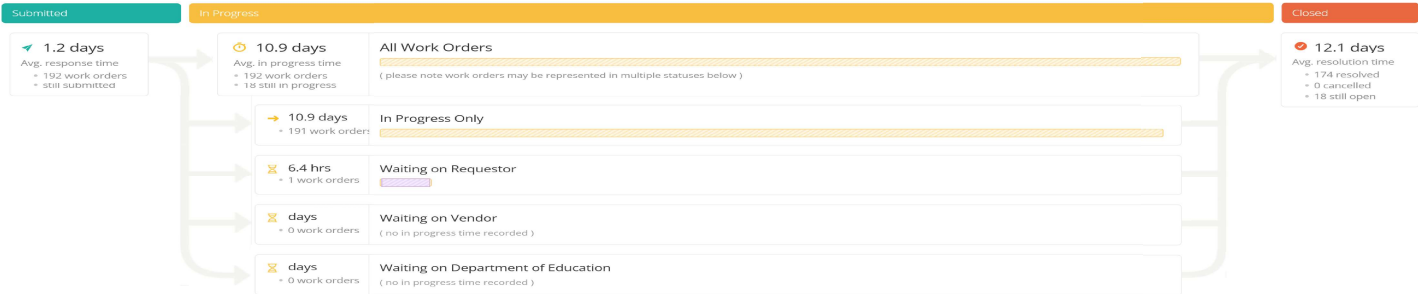
9.3 days
Resolution time (avg)

174
Work Orders now closed
out of 192 submitted

18
Work Orders still open
0 waiting on requestor

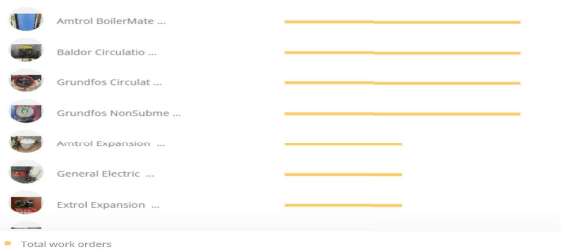
Work Order Pipeline Analysis

(shows time spent in each status, along with work order routing for all workflows)

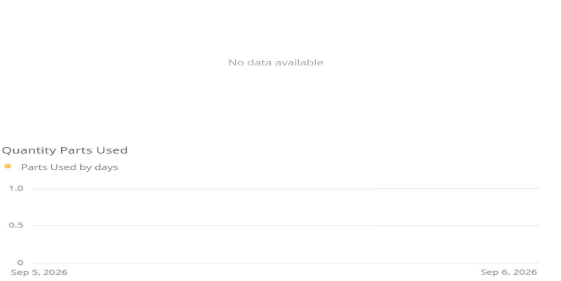


Top Models

(sorted by total work orders)



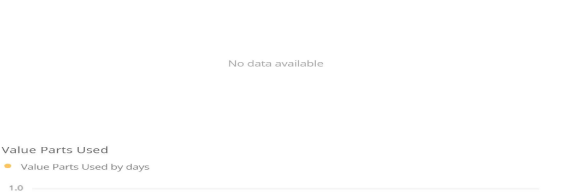
% Parts Used



Top 10 Parts Used



% Value Parts Used



34 minutes
Avg. time logged per work order

Work Orders by Priority



Work Orders Submitted For



SLA Response Time



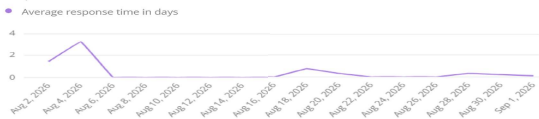
SLA Resolution Time



Total Work Orders Over Time



Response Time



Resolution Time

