

BOARD AGENDA ITEM

Information/Discussion: _____

Future Action: _____

Action: X

Item: TeamDynamix ITSM and ITAM software renewal

Submitted by: Tim Lillis

Recommended by: Glen Finkel

Date: 8.05.2026

Board Meeting Date: 8.17.2026

RECOMMENDATION:

It is recommended that the Kent ISD School Board approve the year 2 renewal of TeamDynamix software licenses in the amount of \$79,969.76.

BACKGROUND:

In November 2026, Kent ISD entered into a five-year agreement with TeamDynamix for its IT Service Management (ITSM) software. In addition to the ITSM platform, Kent ISD also licenses the TeamDynamix IT Asset Management platform (ITAM).

This renewal includes licensing for both ITSM and ITAM with an effective date of 11/21/2026 – 11/20/2027.