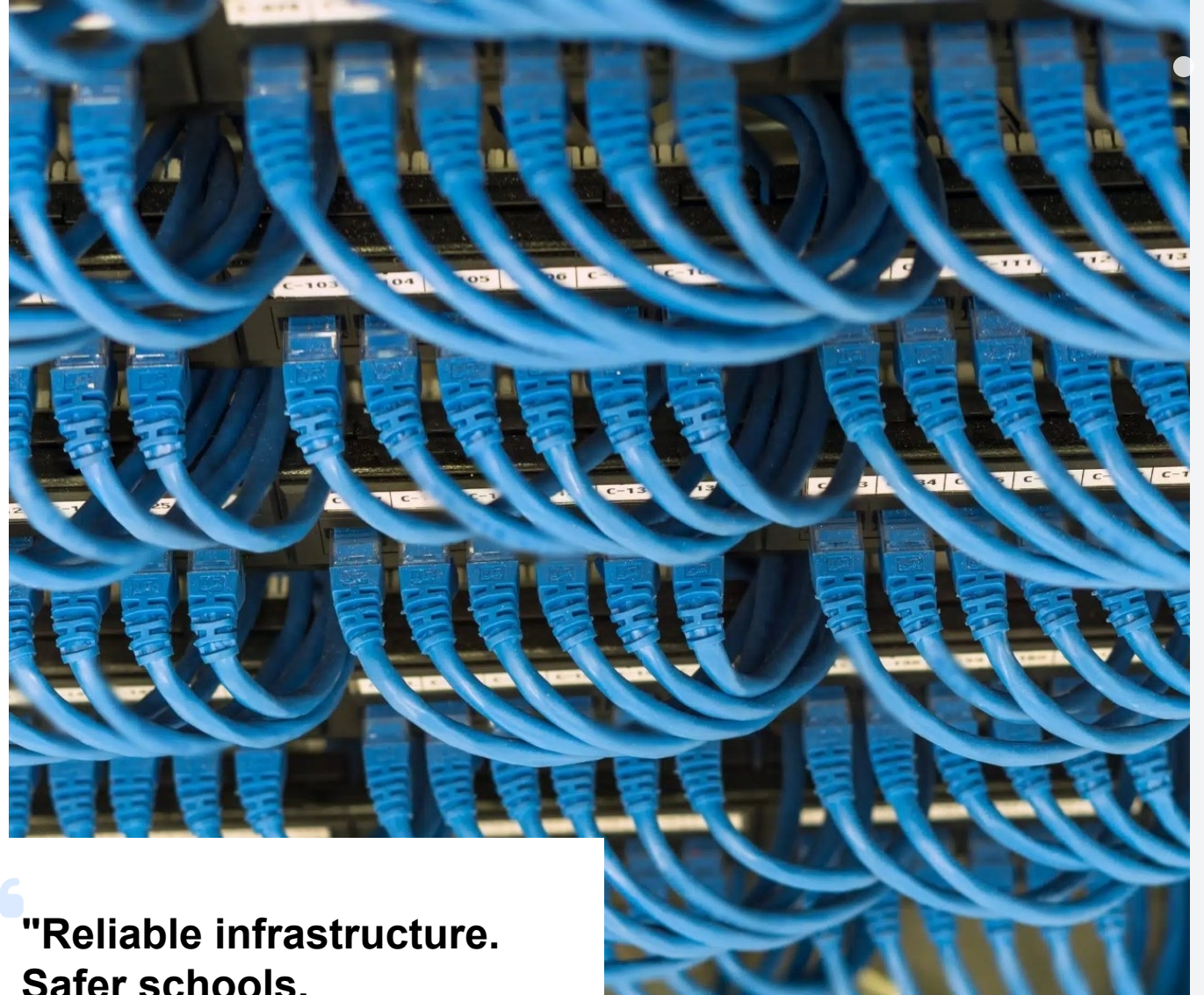# SOESD Update

Empowering education through robust infrastructure and expert technical support.

February 9, 2026

"Reliable infrastructure.
Safer schools.
Better learning."

Dedicated to Educational Excellence

We provide the technical backbone that allows modern education to thrive, ensuring every classroom is connected, safe, and supported.

Who We Are

- Licensed low-voltage electricians
- Certified electronic technicians
- Specialists in AV and mobile device repair

Our Mission

- Serving **Jackson, Josephine, and Klamath** counties
- Design and install secure, reliable technology infrastructure
- Sustain long-term operational capability for districts

What We Do

- Comprehensive systems design & consultation
- Professional installation at scale
- Ongoing maintenance, repair, and support

Core Installation Services

We design, build, and maintain the critical systems that power district operations and safety.

Networks

- Wired LAN Infrastructure
- Wireless (WLAN) Systems
- Fiber Optic Backbones

Safety & Security

- Surveillance / CCTV
- Access Control Systems
- Security Integration

Instructional Tech

- Classroom Projectors
- Interactive Whiteboards
- AV Control Systems

Communications

- Intercom & PA Systems
- Digital Media Distribution
- Video Conferencing

Equipment Repair & Support

Comprehensive lifecycle management for district technology assets, ensuring minimal downtime and maximum value.

What We Repair

Apple Devices
iPads, MacBooks, and peripherals

Chromebooks
Screen replacements, hardware fixes

Laptops & PCs
Windows devices and desktops

AV Equipment
Projectors, smartboards, audio

Our technicians are certified to handle sensitive electronic components, extending the life of your classroom investments.

Support Model

1 Troubleshooting & Triage
Rapid diagnosis via remote support tools or on-site visits to identify root causes.

2 Flexible Repair Options
On-site repairs for infrastructure; depot service for mobile devices with pickup/delivery.

3 RMA & Vendor Coordination
We handle warranty claims and manufacturer returns so district staff don't have to.
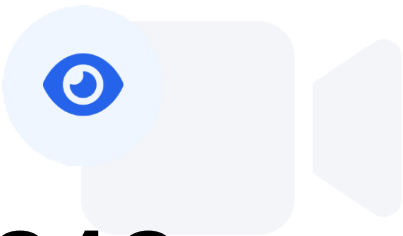
Direct Cost Savings

SOESD provides electronic materials, cables, and replacement parts to districts at greatly reduced wholesale prices.

Retrospective

3-Year Performance Metrics

Delivering massive infrastructure improvements to secure and connect our schools.

812
Cameras Installed

Enhancing campus security and surveillance coverage across all districts.

8,500 +
Feet of Conduit

Establishing rugged, protected pathways for future-proof connectivity.

163k +
Feet of Cable

Over 30 miles of high-speed ethernet pulled to connect classrooms and devices.

Infrastructure Impact

Visualizing the sheer scale of materials and devices deployed to modernization our districts' technology landscape.

Future-Ready Backbone

163,000 feet of ethernet cable is equivalent to over **30 miles** of connectivity—roughly the distance from Medford to Grants Pass.
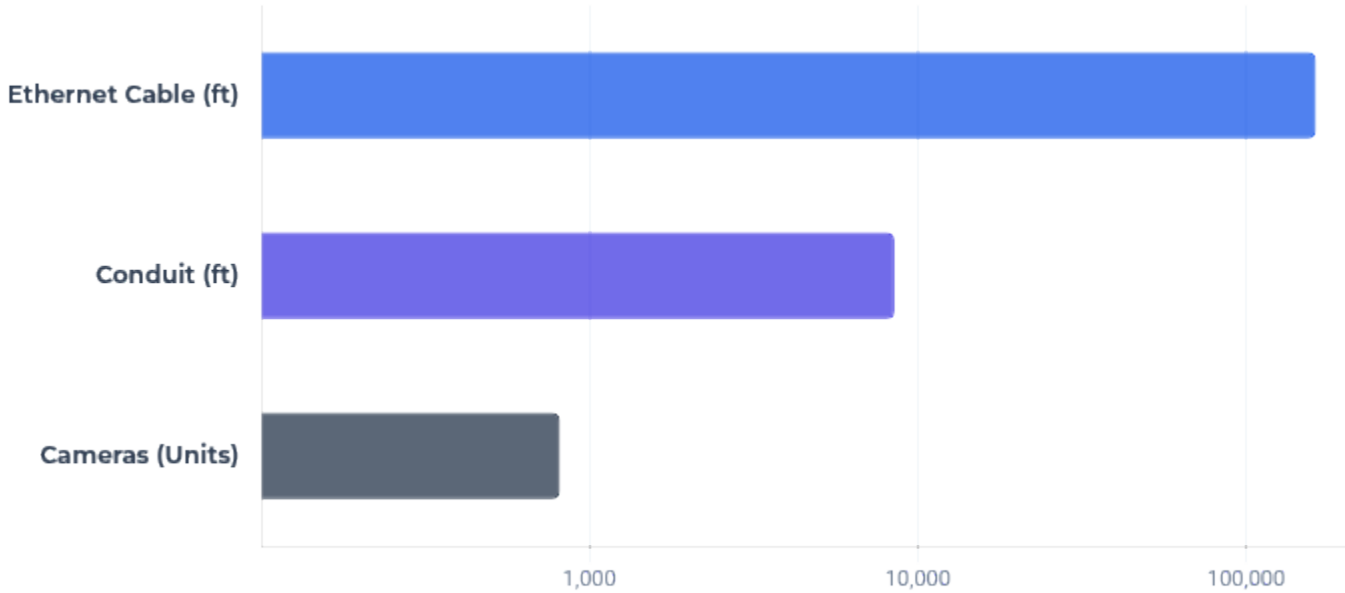
Enhanced Campus Safety

812 cameras represent hundreds of new vantage points, providing comprehensive surveillance coverage for student and staff safety.

Installation Scale (Logarithmic)

Comparing volume of deployments across different unit types

● Cabling (ft)   ● Devices (qty)

	Total Distance	Physical Pathways	Active Endpoints
	~31 Miles	**~1.6 Miles**	**812 Units**
	Ethernet Cable	Conduit Installed	Security Cameras

Value to Districts

We deliver more than just hardware. Our partnership ensures compliance, maximizes budgets, and guarantees long-term reliability.

Safety & Compliance

Ensuring every installation meets rigorous safety standards and legal requirements to protect students and liability.

- Licensed electricians & technicians
- Fully code-compliant installations
- Permitted & inspected work

Cost Efficiency

Leveraging our purchasing power and expertise to stretch district technology budgets further without compromising quality.

- Wholesale material pricing
- Right-sized, scalable solutions
- Reduced long-term TCO

Reliable Support

Providing responsive, local support to ensure educational continuity and minimal downtime for critical systems.

- Dedicated Help Desk
- Immediate remote support
- Rapid on-site dispatch

Partner With Us

Ready to upgrade your district's infrastructure? Here is how we move from request to solution.

1 **Request Service**

Submit a ticket online or contact our Help Desk to initiate your project or repair request.

2 **Consultation & Site Walk**

Our team will visit your campus to assess needs, define scope, and ensure code compliance.

3 **Estimate & Execution**

Receive a detailed estimate with wholesale pricing, followed by expert installation.

Most Efficient Method

Submit Online Support Request

The fastest way to get your ticket into our queue for assignment to a technician.

Email Support

Direct line to the repair team

repair@soesd.k12.or.us

Immediate Assistance

7:30 am – 4:30 pm

541-776-8570

Serving Jackson, Josephine, and Klamath Counties