

# Executive Summary

## Prepared for Board of Trustees Meeting

### September 8, 2020

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## Technology Access for the First Week of School

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### **Board Goal:**

Growth & Management - In pursuit of excellence, we will work with the community in planning and development.

### **Purpose of Report**

The purpose of this workshop is to brief the Board on how the technology devices and network performed for the first week of school. This item is a continuation of the TEA Operation Connectivity briefing.

### **Objectives**

- Show district wide Chromebook inventory and percentage of devices to students
- Requested Jetpacks devices by zone/campus
- Network performance
- Systems Dashboard
- Call Center and Helpdesk

### **Operational Impact**

No operational impact

### **Results**

Informational data for the Board to see and understand how the district resources performed in the online educational delivery setting.

### **Other Options**

none