

# STUDENT SUCCESS SERVICES

WE ARE COMMITTED TO POSITIVELY IMPACTING STUDENT SUCCESS



## SERVICES PROVIDED

- Special Programs
- Disability Support Services
- Mental Health
- Transfer & Career
- Holistic Advising
- Veteran Students
- International Students



## ONBOARDING

### Transition

- Onboarding- Beginning Student Journey
- Assist Depts. with Apply Texas
- NSO New Student Orientation

### Communication

- Student Appt. Checklist
- Welcome Email
- Resources Email
- Tutoring Email

### Support

- Connecting student with Campus Resources, Food Pantry, Mental Health Services, Zen Den, Talk Campus, Care Team, Career Closets, Fitness & Swim Center
- Tutoring
- Individual Academic Plans
- In-Person/Virtual Student Appts.

### Retention & Completion

- Registration Campaign
- Drop List Campaign
- Graduation Application Campaign
- Transfer Campaign
- Checkpoints - 15, 30, 45
- High School Senior Registration



## HIGH SCHOOL COLLEGE CONNECTION

- Dual Credit & Early College Students
- High School Success Coach Assignments
- Work Closely with HS Counselors and Students
- Student Planning & Advising
- Tutoring
- Success Coach Classroom Presentations
- Graduation Application Verification
- HS/College Events
- High School Senior Registrations



## NON DUAL CONNECTION

- Traditional Students
- Student Planning & Advising
- Registration
- Tutoring
- Graduation Application Verification
- Transfer
- Mock Interview & Job Resume
- Seminars
- Campus Tours
- Events - Transfer Tuesdays, Transfer & Career Fairs, Wellness Wednesdays, Meet and Greet Success Coaches, De-stress Activities, Graduation Celebrations
- Success Coach and Tutor Classroom presentations
- Transcript Evaluations
- MOU's Transfer Partnership Agreements
- Club Sponsors
- Care Team
- Advisory Boards
- Curriculum Committee
- FA Appeals Committee



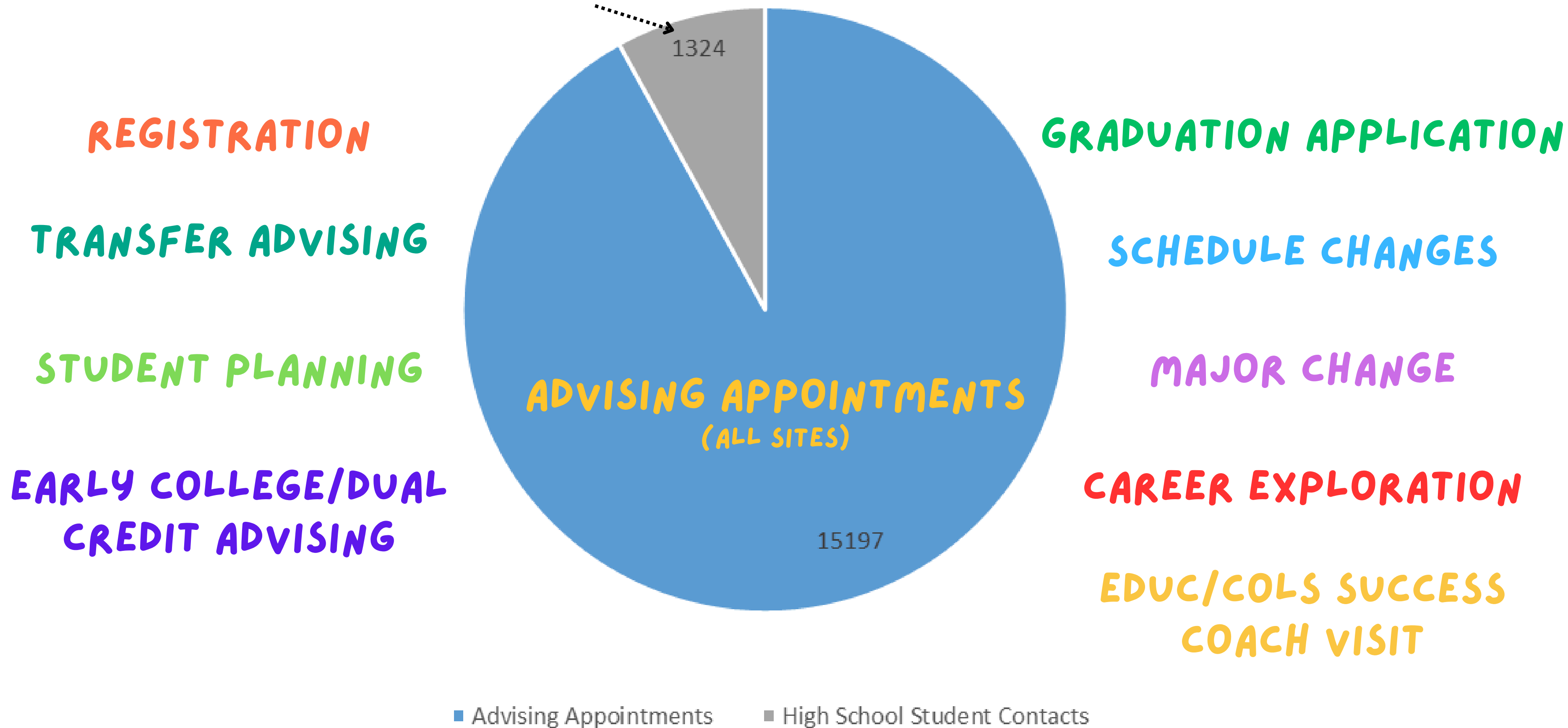
## MANAGEMENT SYSTEMS

- Assigned Success Coach
- Caseload Management by Pathways - Estudios/Informer Dashboard
- Student Appointment Management-Setmore
- Pathful Explore Management
- Pear Deck Tutoring Management
- Watermark Management coming soon
- Success Coach Campaign Timeline Continuums

# HOLISTIC ADVISING

2023-2024

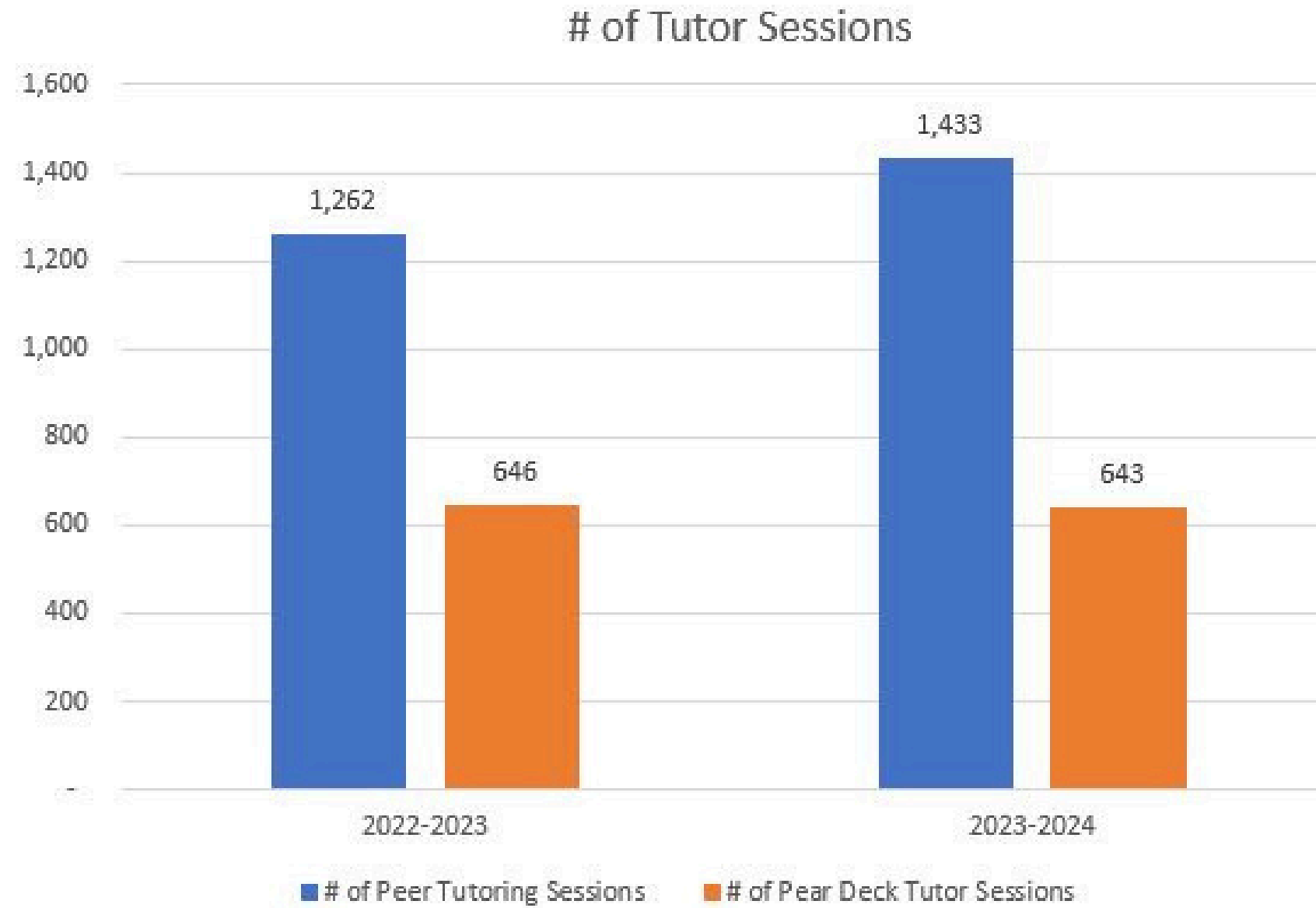
HIGH SCHOOL CONTACTS (SPRING 2024 ONLY)



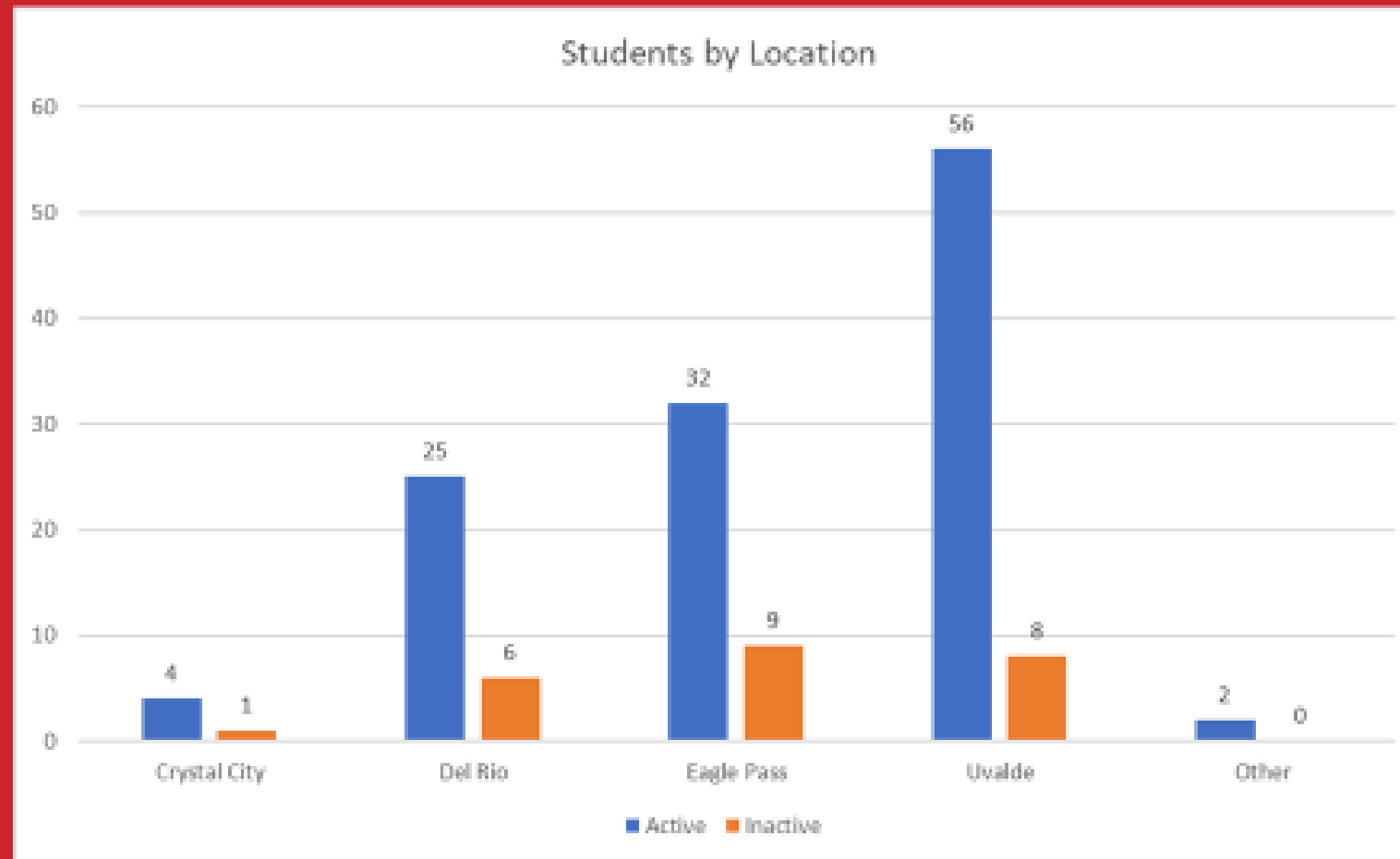
# STUDENT SUCCESS CENTER

## LET'S TAKE A LOOK AT TUTORING SESSIONS YEAR-OVER-YEAR COMPARISONS

Academic Year	# of Peer Tutoring Sessions	# of Pear Deck Tutor Sessions	Total
2022-2023	1,262	646	1,908
2023-2024	1,433	643	2,076
	<b>2,695</b>	<b>1,289</b>	<b>3,984</b>



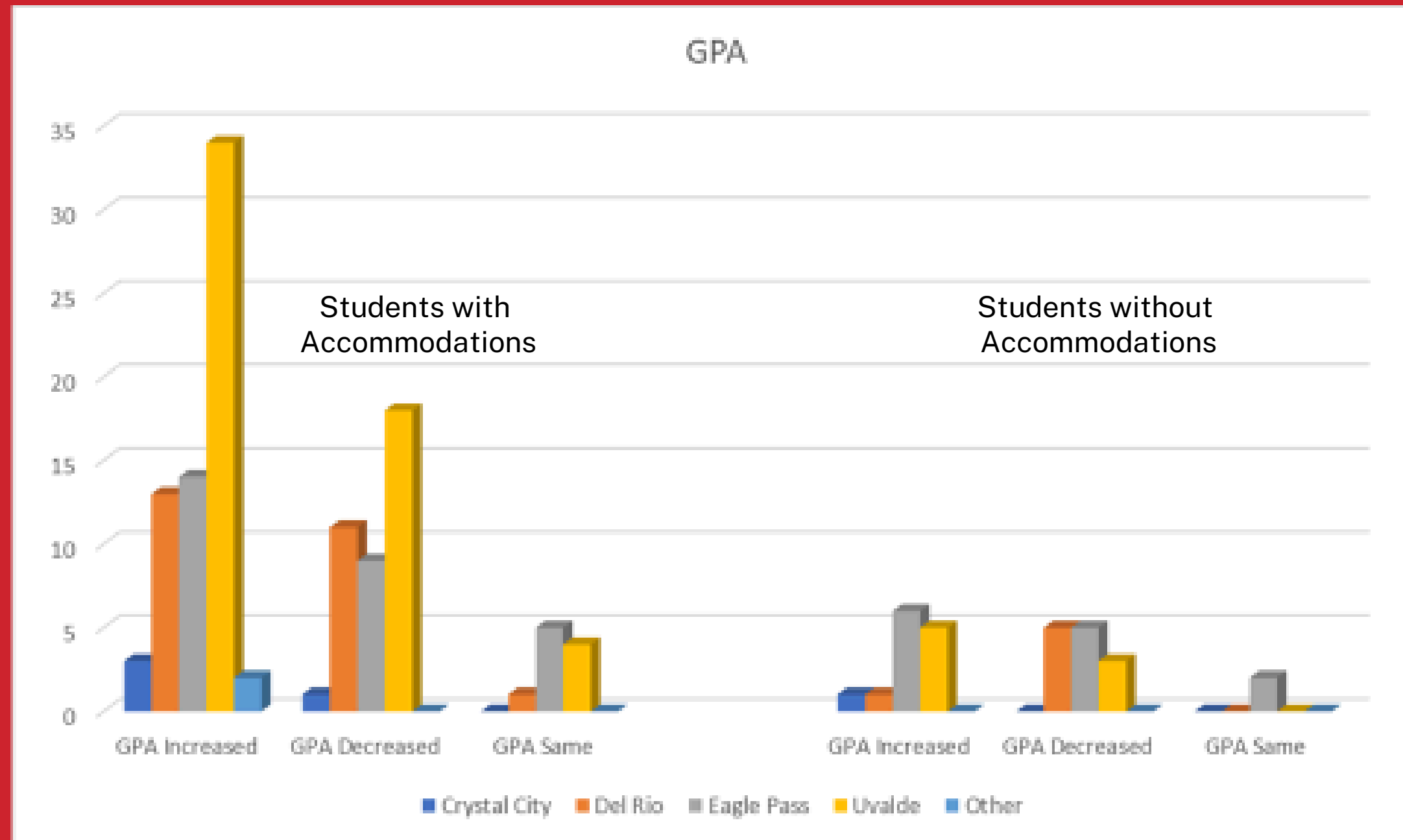
# DSS Students by Location



# Average Pass Rate by Location

		Average Pass Rate by Location				
		Crystal City	Del Rio	Eagle Pass	Uvalde	Other
Active	Passed > 2.0 GPA	3	22	27	48	1
	Failed < 2.0 GPA	1	3	5	8	1
		75%	88%	84%	86%	50%
Inactive	Passed > 2.0 GPA	1	6	8	8	N/A
	Failed < 2.0 GPA	0	0	1	0	N/A
		100%	100%	89%	100%	N/A

# GPA



# Dual Credit

Dual Credit DSS 23-24 Totals						
		Crystal City	Del Rio	Eagle Pass	Uvalde	Other
Total DSS Students	Active	1	10	3	2	0
	Inactive	0	0	0	0	1
		1	10	3	2	1
Average Pass Rate by Location						
		Crystal City	Del Rio	Eagle Pass	Uvalde	Other
Active	Passed > 2.0 GPA	1	10	3	1	N/A
	Failed < 2.0 GPA	0	0	0	1	N/A
		100%	100%	100%	50%	N/A
Inactive	Passed > 2.0 GPA	N/A	N/A	N/A	N/A	1
	Failed < 2.0 GPA	N/A	N/A	N/A	N/A	0
		N/A	N/A	N/A	N/A	100%
GPA						
		Crystal City	Del Rio	Eagle Pass	Uvalde	Other
With Accommodations	GPA Increased	0	6	1	0	2
	GPA Decreased	1	4	1	0	0
	GPA Same	0	0	1	2	0
Without Accommodations	GPA Increased	N/A	N/A	N/A	N/A	0
	GPA Decreased	N/A	N/A	N/A	N/A	1
	GPA Same	N/A	N/A	N/A	N/A	0

# Transfer and Career

Comparison of Student participants in Campus tours for the Fall 2023 semester and Spring 2024 semester

Campus Tours Fall 2023		Campus Tours Spring 2024	
University of Texas at Austin	26	Texas A&M International University	50
Angelo State University	24	Texas A&M University	14
University of Texas at San Antonio	76	University of Texas at San Antonio	55
	126	Texas State University	30
		University of Texas at San Antonio	46
			195

