Alpena County Central Dispatch

720 W. Chisholm Street, Suite #13, Alpena, MI 49707

Non-Emergency Dispatch Center Line: (989) 354-9111

Office: (989) 354-9821



May 1, 2025

To: Alpena County Personnel Committee

Re: Recruit 911 Dispatcher Position Ahead of Retirement

Chairperson Fournier and Members of the Personnel Committee,

I have been notified of the planned retirement later this year of one of our 911 dispatchers. Due to the lengthy training involved, I am seeking approval to begin the recruiting and hiring process at this time.

It will cost 911 approximately \$30,000 to hire and train a new dispatcher, after accounting for the cost savings of paying a new employee wage versus our longest-seniority team member for the remainder of the year. I have identified funds within the current year's budget to cover this expense. A budget adjustment into the Dispatcher wage line item will be submitted upon final approval of this request. Prolonging this process will result in weekly overtime to cover the vacant shifts until the position is filled; it is a costly endeavor in either direction.

I am prepared to answer any questions you may have.

Sincerely,

Kim Elkie Director

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