IT Report – 3/12/2013

Last 10 Incident Requests

Period All

Work Queue --All Work Queues--

Refresh

Work In Process

Incident Totals

☑ 8 New Request

0 UNASSIGNED

0 Assigned Just Work Queue

☑ 1 Work In Progress

☑ 124 Complete

☑ 3 Closed Incident

☐ 0 Declined

☐ 0 Parts on Order

☑ 4 Duplicate Request

☐ 0 Void

☐ 0 On Hold

☐ 0 Waiting More Information

☐ 0 Open Extended

☐ 0 Pending

☐ 0 Waiting Funding

☐ 0 Deferred

☑ 1 Forwarded

☐ 0 ReOpen

New Request

Work In Progress

Complete

Closed Incident

Duplicate Request

Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.

Maint Report – 3/12/2013

WORK ORDERS BY STATUS

Last 10 Work Requests

Period All

Request Totals

- ☑ 10 New Request
  - 0 UNASSIGNED
  - 10 In Approval Process
- ☑ 13 Work In Progress
  - 1 PMs
- ☑ 129 Complete
  - 7 PMs
- ☐ 0 Closed Work Orders
- ☑ 4 Declined
- ☐ 0 Parts on Order
- ☑ 1 Duplicate Request
- ☐ 0 Void
- ☑ 1 On Hold
- ☐ 0 Waiting More Information
- ☐ 0 Open Extended
- ☐ 0 Pending
- ☑ 2 Waiting Funding
- ☑ 9 Deferred
- ☑ 57 Forwarded

[Refresh Pie]

Work In Process

- New Request
- Work In Progress
- Complete
- Declined
- Duplicate Request
- On Hold
- Waiting Funding
- Deferred
- Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.