REGION7
EDUCATION SERVICE CENTER
The Prime Educational Solution

TxEIS – Information Management System (IMS)

Manage Quality Data with Cost Effective Solutions

This agreement acts as a contract between the Region 7 Education Service Center and Waskom ISD regarding TxEIS – Information Management System (IMS). This agreement begins September 1, 2012, and ends August 31, 2013. The school district will maintain its membership throughout the period. Funds will be utilized for regional services if the arrangement dissolves the following year.

Dissolution of this agreement requires both the district superintendent and the Region 7 Executive Director's signature.

For each client, Region 7 Education Service Center shall

- Provide software pricing based on district enrollment from PEIMS and district campus counts as listed in the Texas School Directory
- Provide assistance to users for operation and use of software
- Provide customized new user training for new districts
- Provide regularly scheduled workshops for user training throughout the contract year
- Perform first time installation of software during the first year
- Provide distance learning/webinar opportunities
- On-site visits are available for an additional fee @ $800 a day
- Remote software installation available as an additional annual service
- Provide software releases, enhancements, fixes and updates throughout the contract year at no additional fee.
- Assist with problem resolution
- Provide all telephone and e-mail support during normal working hours
- Provide emergency short term in-house use of ESC hardware
- Provide support web site for exchange of data and distribution of software
- Provide support web site access for announcements, documentation and software guides
- Provide the opportunity for districts to participate in shared bid purchase of computer forms. (districts will order and purchase these forms at a separate cost)
- Provide ASA - SQL licenses for TxEIS at a separate fee. New school pricing includes one-time fee for SQL CPU/server license.
- Provide training of district gradebook trainers
- In-house TxEIS individualized training conducted at Region 7:
  - 1-3 hours - $200 Maximum 5 participants per group
  - 4-6 hours - $300 Maximum 5 participants per group

For Region 7 Education Service Center, each client shall

- Assume responsibility for accuracy of new school converted data and data entered at the ESC on behalf of the district.
- Ensure that system users have a minimum level of MS Windows skills.
- Ensure that business system users have a minimum level of skills in school financial accounting

- Understand and agree that software is for use at locations specified and will not permit copies to be used at other locations
- Designate a contact person to coordinate local activities
- Recognize that fees may be accessed for services not listed above (i.e. data entry)
- Purchase check stock for use with TxEIS business systems
- Be responsible for installing enhancements, fixes and updates (Exception: when TxEIS onsite installation service is selected, then unlimited releases which includes hot fixes, patches, and updates, will be installed by ESC staff.)
  - The school district will verify that access to TCP/3389 is open to the server from 72.53.176.28 and the ESC has an account with administrative privileges on file.
  - Download appropriate TxEIS update installer package prior to service.
- Be responsible for entry of district data and submission of data to the State
- Install software on new computers
- Attend regularly scheduled workshops and training opportunities
- Purchase computer forms
- Request extra site visits and other services at additional fees
- For TxEIS business requisition system, coordinate all technical assistance through the district central office
- Ensure that TxEIS is installed only on machines owned by the school district or Region 7 ESC
- For gradebook users, provide district grade book trainers to instruct teachers and provide technical assistance to teachers
- Ensure that training guides and workshop handouts are only made available to appropriate district staff and not distributed outside the district.

Description:

Student Services: Attendance, Discipline, TxGradeBook, TxConnect, TxMyZone, Grade Reporting, Graduation Plan, Registration, Scheduling, Security Administration, Health, Special Education, and Test Scores

Business Services: Human Resources (Payroll, Leave, and Personnel records) and Financial Accounting (Finance, Budget, Purchasing, Assets Management, and Accounts Receivable and Warehouse)

Purchasing Options

Starting with Sept 1, 2012, TxEIS student services can be purchased either by the traditional Region 7 contract method or State-sponsored Student Information System (SSIS). Business services can be purchased either through traditional Region 7 contract method or State-sponsored Student Information System (SSIS) either way the price is the same.

Traditional Region 7 Contract Method TxEIS

- Hosted at district
- Unlimited support including workshops, webinars, phone support are included in price

State-sponsored Student Information System (SSIS)TxEIS Specifics

SSIS Hosting

- For 2012-2013 LEAs will be hosted at your district.
- For 2013-2014 LEAs will be hosted at the primary data center
- Advantages of the cost savings of centralized hosting at a data center (no server hardware or software outlay)

- Backups, software upgrades and new releases are automatically implemented, freeing up staff resources
- Disaster Recovery and Business Continuity guaranteed with centralized hosting
  For LEAs using both the Student and Business applications, the entire database can reside at the data center

SSIS Software Pricing (Price is for software and base level support)

Software Pricing: $8.00/student
This price includes only the software for TxEIS student applications such as: TxGradebook, TxConnect, Jasper Server, and Sybase Adaptive Server Anywhere, and also included is the State-Base level of support.   Student enrollment is determined by 2011-2012 Fall PEIMS total enrollment as identified on Edit+ report PRF5D044, Disaggregation of PEIMS Student Data. Software pricing is set at a flat rate of $8.00 per student.

State-base Support Pricing: No charge
This support package includes only interpretation and explanation of on-screen help menus and general orientation to data elements and report parameters. Any information and support external to the TxEIS, txGradebook, txMyZone and txConnect software screens is not included in the State-Base support package. Support will be available for one authorized contact person in your district or charter school. Support will be available between the hours of 7 a.m. and 6 p.m. This level of support is intended for TxEIS clients with multiple years of experience who do not need access to consultant level support and training. State-base support does not include assistance with TEA documents such as the Student Attendance Accounting Handbook, and PEIMS Data Standards. State-base support will be included at no additional charge.

Field Service and Software Support Packages

Field Service and Software Support Packages:
To assist districts with planning we are offering several packages which can be purchased in advance at discounted hourly rates or include additional services. Services available through the Bronze, Silver, and Gold Field Service packages include: up to three onsite visits (plus mileage at $.55 per mile), phone calls, email, training documentation, problem resolution, membership on the ESC Region 7 TxEIS email distribution list, access to a secure FTP (File Transfer Protocol) site, and interpretation of TEA documents such as SAAH Student Attendance Accounting Handbook, and PEIMS Data Standards.

> Bronze Level Support: $7,125 (75 hours at $95 per hour)
> Silver Level Support: $12,750 (150 hours at $85 per hour)
> Gold Level Support: $16,875 (225 hours at $75 per hour)
> Platinum Level Support: $25,000 (Unlimited trainings, webinars, phone support)
>> The Platinum package is most similar to the level of service provided by ESC Region 7 prior to the state-sponsored student information system. Includes:
>> o Discounted rates for TxEIS business applications
>> o Multiple in-district contact persons
>> o Workshop participation for multiple attendees
>> o All webinars
>> o No additional invoicing for hourly support will be needed

TxEIS Prices

TxEIS can be purchased either through the Traditional Region 7 contract method or State-sponsored Student Information System (SSIS).

→ *Choose 1 of the 6 options below under Traditional Region 7 or SSIS:*

Traditional Region 7 Contract Method:

☐   TxEIS Business ....$ 10,184

☐   TxEIS Student/ txSuite..... ....$ 10,939

☐   TxEIS Business/Student/ txSuite ....$ 19,609

State-sponsored Student Information System (SSIS):

Hosting required for SSIS beginning 2013-2014

☐   SSIS – TxEIS Student/ txSuite with Platinum unlimited support.........................$ 10,939

☐   SSIS – TxEIS Business/Student/txSuite with Platinum unlimited support......... $ 19,609

☐   SSIS – Software and Base Support ONLY @ $8.00 per student..........................$ 6,544

Worksheet on following page has been provided for a detailed breakdown of SSIS prices including software, base support, field support package options and business services. This worksheet is for your information and is not necessary to return to Region 7.

☐ **TxEIS Remote Software Update Service..$ 2,080**

_____
Signature of Superintendent/Designee   Date

_____
Name of District Contact Person

_____
Phone/Email of District Contact Person

_____
Region 7 Executive Director   Date
Elizabeth Abernethy

For additional information, contact:
Barbara Bruhn
903-988-6728
bbruhn@esc7.net

SSIS Worksheet

Directions:

A total = Prices for line items 1, 2 & 3 (3 if applicable) items

B= Price for Traditional Region 7 contract method

State-sponsored Student Information System (SSIS):

Software and Base Support $8 per student x <u>818</u> 2011-2012 student enrollment = $____6,544   1

Support Packages available: select one for item 2 $_____   2

Bronze $7,125............................. 75 hours at $95 per hour

Silver $12,750...........................150 hours at $85 per hour

Gold $16,875............................ 225 hours at $75 per hour

Platinum $25,000............................Unlimited

The Platinum is Unlimited – is most similar to the level of service provided by

ESC Region 7 prior to the state sponsored student information system.

Traditional Region 7 contract method TxEIS Business $_____   3

Total SSIS for Software, Support Package & Business $_____   A

Student/txSuite only or Business/Student/txSuite (from Traditional Region 7 above) $_____   B

Enter lesser of A or B above, this is the price for TxEIS through the SSIS. $_____   C