

BID #	DESCRIPTION	AMOUNT
	CONTRACT RENEWALS	
3557	ANNUAL CONTRACT FOR HELP DESK SERVICES Ellucian Company, LP. Malvern, PA	\$95,576.00

TO: The Board of Trustees

FROM: President Cary Israel

DATE: August 26, 2014

SUBJECT: Recommendation for Renewal of Request for Proposal 3557 - Annual Contract for Help Desk Services.

SCOPE: First renewal of the annual contract for the District's 24x7x365 Help Desk Services for students. The initial term of contract was for one (1) year with an option to renew two (2) additional consecutive years upon mutual agreement and Board approval. Term of contract: 9/1/2014 through 8/31/2015.

RECOMMENDATION: Ellucian Company, LP. \$95,576.00
Malvern, PA

JUSTIFICATION: Renewal based on the supplier's ability to provide exemplary service to our student population as evidenced by the first year performance of the contract. Original RFP included pricing for years two (2) and three (3).