



Sharon Williams, Ed.D.
Superintendent of Schools

To: RIMSD 41 Board of Education
From: Dr. Sharon Williams
Cabinet Champion: Troy Bevans, IT Director
Date: May 13th, 2025
Re: MainstreamUSA Contract Services Renewal

The district has partnered with MainstreamUSA, Inc. for maintenance and technical support services since October 1997. Their ongoing support plays a vital role in assisting the Technology Department with the maintenance and repair of Apple devices, printers, scanners, storage equipment, Chromebooks, and other hardware—managed through the district’s internal technology ticketing system.

As an Apple Certified repair facility, Mainstream USA provides on-site service for most issues, helping to minimize downtime and ensure fast, efficient repairs. Their hands-on, responsive support directly contributes to the daily operational continuity of technology services across the district.

It is recommended that the Rock Island-Milan School District #41 Board of Education approve the 12-month contract renewal with Mainstream USA, Inc., located at 101 19th Avenue, Moline, IL, in the total amount of \$79,000.00, to be paid in monthly installments of \$6,583.33. This agreement will be funded through the Technology Department’s Contract Services budget and will be valid from July 1, 2025, through June 30, 2026.

Investment Period: July 1st, 2025 through June 30th 2026

Total Investment: \$79,000.00

Funding Source: Technology Dept. Budget

Rock Island-Milan School District #41

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