

Proposal for BS&A Online - Public Records Search, Presented to...

Alpena County MI

May 9, 2019

Quoted by: Keegan Nixon



Thank you for the opportunity to quote our software and services.

At BS&A, we are focused on delivering unparalleled service, solutions, support, and customer satisfaction. You'll see this in our literature, but it's not just a marketing strategy... it's a mindset deeply embedded in our DNA. Our goal is to provide such remarkable customer service that our customers feel compelled to remark about it.

*We are extremely proud of the many long-term customer relationships we have built. Our success is directly correlated with putting the customer first and consistently choosing to **listen**. Delivering unparalleled customer service is the foundation of our company.*

Cost Summary

BS&A Online – Public Records Search provides a convenient way to display your BS&A databases on the web, giving taxpayers and business professionals a way to access your data at any time.

Included with BS&A Online – Public Records Search is an online directory of customers who host data using our software. The intent of this directory is to provide interested parties with a list of accessible data. Directory membership is included free with the use of this service.

Pay-Per-Hit/Revenue Sharing Option

With this option, your county uses BS&A Online – Public Records Search **free of charge - you pay us nothing**. Rather, BS&A will charge users a small per-hit convenience fee - a credit card is required to view the **daily updated** or **real-time** BS&A data (taxpayers may look up their own property data for free, and county personnel can use BS&A Online – Public Records Search in-house, also for no charge). The county is also entitled to **20% of the pay-per-hit revenue**. The county may display a County Master File (Assessing and Tax) and Delinquent Taxes. BS&A sets up your system and configures the website.

County's Annual Service Fee

Free
Data updated daily or real-time

End Users' Cost

Property lookups, to include: Local unit Assessing data Local unit Tax data County Master File data Special Assessment data P.R.E. Audit data	\$2/record
Building Department lookups	\$2/record
Cemetery Management lookups	\$2/record
County Delinquent Tax lookups	\$2/record
Utility Billing lookups	\$1/record
Miscellaneous Receivables lookups	\$1/record
Animal License lookups	\$1/record



Option; Frequency; Data Selection

STEP 1: Select Your Option

Pay-Per-Hit/Revenue Share

STEP 2: Select Your Update Frequency

Real-time

Daily

Internet connection requirements: BS&A Online – Public Record Search requires a high-speed internet connection (cable modem or DSL) to provide **real-time** or **daily** update frequencies.

STEP 3: Select the Data to Display

Animal License

Delinquent Tax

Tax

Assessing

Miscellaneous Receivables

Utility Billing

Building Department

P.R.E. Audit

Cemetery Management

Special Assessment

Payment Processing Requirements

Acceptance of online payments requires a contract with one of BS&A's approved Online Credit Card Processing companies. Please visit <https://www.bsasoftware.com/solutions/bsaonline/public-records-search/> for information.

Acceptance

Signature constitutes...

1. An order for products and services as quoted
2. Agreement with the proposed Annual Service Fee (Subscription option)

Signature

Date

Returning Accepted Proposal to BS&A

Please return the entire proposal, with signature/date (this page) and contact information (next page) filled out, by any of these methods:

Mail: BS&A Software
14965 Abbey Lane
Bath, MI 48808

Fax: (517) 641-8960

Email: knixon@bsasoftware.com

Once your proposal is received, a BS&A representative will contact you to begin the setup process.

Contact Information

If any mailing addresses are PO Boxes, please also provide a Street Address for UPS/Overnight mail.

If additional contacts need to be submitted, please make a copy of this page.

Support Contact

Name _____ Title _____

Phone/Fax _____ Email _____

Mailing Address _____

City, State, Zip _____

IT Contact

Name _____ Title _____

Phone/Fax _____ Email _____

Mailing Address _____

City, State, Zip _____

