

Infinite Campus

Ongoing syncing issues with various online curricula. At the time of this submission, most, if not all syncs are happening as they should

Apple School Manager

During the summer Apple Inc updated Apple School Manager and it caused some issues with the merging of current student accounts. There have been some that had to be researched by their engineers and we've almost got them all figured out. Now that they've identified the issue, and a way to fix it, we should have all the accounts with issues resolved by the end of the week, early next week at the latest.

HISET-PCOP

Additional wiring for telephones and WiFi has been installed. New printer has been installed. All should be set

Bomgar

This is our remote login software. Allows us to remotely log into end user computers and troubleshoot and resolve issues in a more efficient/timely manner. I was finally able to contact their support to get their server back online thereby enabling the tech department to utilize this important tool. Should be up and running by the middle of next week.

NFHS Camera

An issue arose with the cameras at the stadium, bad wiring. NFHS is sending a technician to repair the wire and is in communication with Toni Wagner.

Internet/Switches

Issues with ISP (internet service provider) have been mostly ironed out. Some issues with installation of new switches were identified and resolved. Beginning preliminary discussions on upgrading all remaining switches wherever needed.

Napi gas meter

Back in late August Communication Resources personnel cut a cable they believed to be part of the cables that needed removal. Northwest energy has not been able to pull meter readings since that time. Communication Resources techs have since pulled a new cable for that connection. We are waiting for Siyeh Corp telephone techs to install a dedicated analog line for NW Energy. That should occur on Tuesday October 18th 2022

Transition

Still ongoing. A bit difficult with attempting to identify all the accounts and recurring online subscriptions and handle day to day operations, but I am almost there (I hope)

Shout out to [Ben Lawrence](#), his help and efficiency have been invaluable. I would have been lost without his help!