Derby Public Schools

Monthly Board Report

Technology Department

Brad Langridge, Director of Technology

Carmine D'Onofrio, Lead Technician

Lorenzo Maltes, Level 1 Technician

TBD , Helpdesk

Achievements

- Major Server Migration was completed

- Approval from T-mobile for Hotspots as part of there program.

- Mobile solution to stream on youtube

- Pixellot $1500 base install cost in DHS Gym waived.

- Exchange Zero Day patch completed on same day.

- Several projectors installed throughout the district where needed per building principals.

- Rapidly deploying / repairing technology to students/ staff who need them.

- General progress in projects.

Projects

- Move Email to M365

- Erate work

- Working with PowerSchool and the Schools to do paperless.

- Working with Clever and Go Guardian to enroll rest of staff.

- Repairing and recovering Laptops

- Camera audit part 2

- Continuous - Reviewing servers & updating website.

Equipment numbers

- Chromebooks & Laptops deployed total: 1245
  - DHS/Raise 362
  - DMS/Raise 331
  - IRV 283
  - BRD 239
  - LRU 30

- Repairs Total 116
  (Broken screens / Power issues /Missing Keys)
  - IRV: 19
  - BRD: 12
  - DMS: 58
  - DHS: 27

- Hot spots Deployed:
  - To 1 new (Total: 137)

Current Team Responsibilities

Carmine & Lorenzo	Carmine , Lorenzo, Brad	Brad (Carmine and Lorenzo Limited, will increase with newhire)	Brad	New position
~~Basic Troubleshooting~~	2nd tier troubleshooting	3rd tier troubleshooting	Contracts	Basic Troubleshooting
~~in person interactions~~	1 to 1 program	Internet	Purchases	in person interactions
~~Ticket system management~~	Staff PC's	Firewall & web filter	Meetings	Ticket system management
~~Email queue management~~	Classroom Equipment	Phones system management	Vendor management	Email queue management
~~Record Keeping management~~	Printers	Wireless system management	Project planning	Record Keeping management
~~Phone calls~~	Hotspots	switches	Review of current systems	Phone calls
	Setup up new equipment	servers	Ticket system updates	
	Inventory	Ticket system updates	Email queue/ follow ups	Inventory - assist
	Badge system	Email queue/ follow ups	in person / follow ups	Setup up new equipment - assist
	user accounts (new/Term)	in person / follow ups	Phone call / follow ups	Hotspots - assist
	Ticket system updates	Phone call / follow ups		
	Email queue/ follow ups			
	in person / follow ups			
	Phone call / follow ups			