



ERIC M STOREY

A handwritten signature in blue ink that reads "Eric M Storey".

OEM & MIDWEST TERRITORY MANAGER

(713) 929-1083

estorey@safetyvision.com

MOBILE VIDEO SURVEILLANCE SOLUTIONS

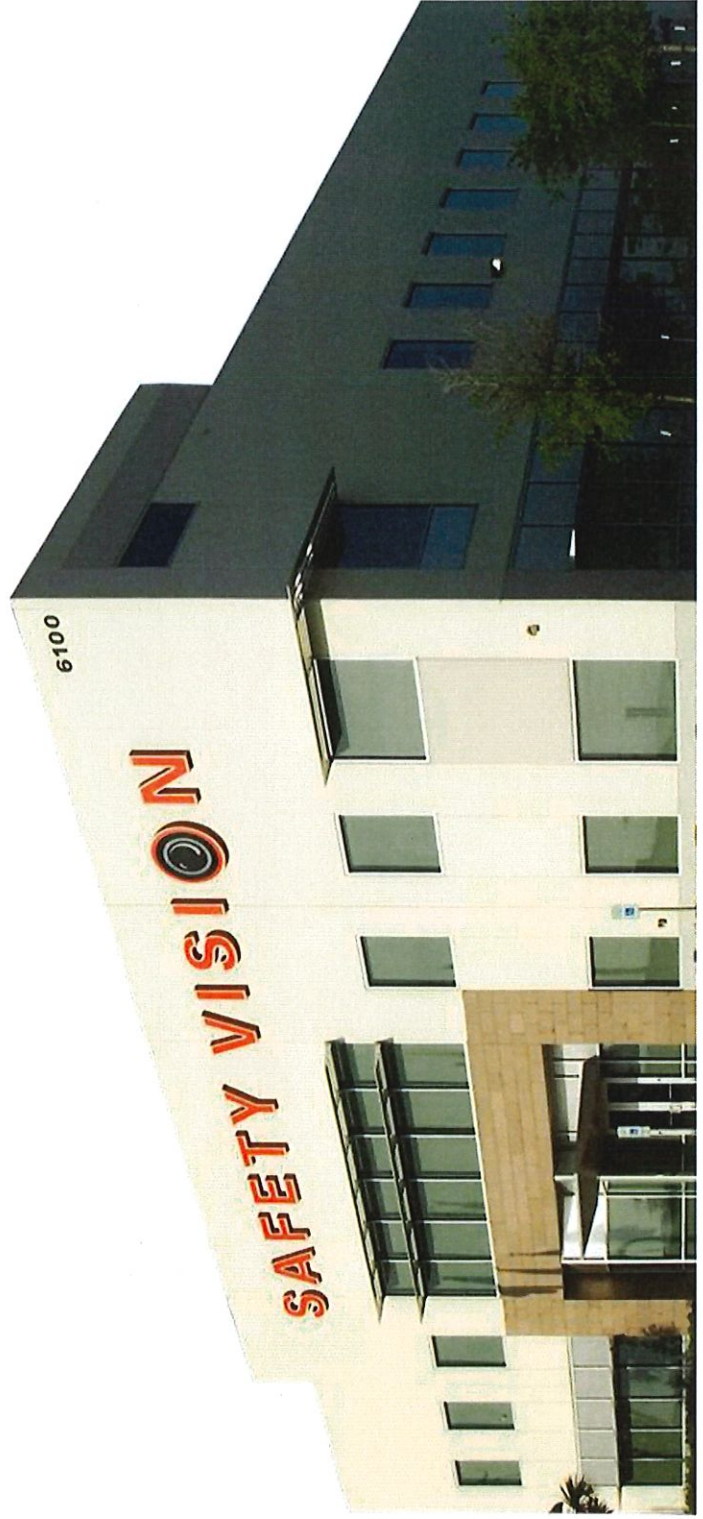
TIPS # 180801

SUBMITTED TO:

PANA CUSD 8

MR. JEFF STAUDER

DIR. BUILDING, GROUNDS & TRANSPORTATION





Safety Vision
 6100 W. Sam Houston Pkwy. N.
 Houston, TX 77041
 Direct: 713-896-6600
 Fax: 713-896-6640

DATE:	PAGE	ORDER NUMBER
3/11/2021	1	V032084

PROPOSAL

Thank you for your request for proposal
 If you have any questions or issues, just call
 us TOLL FREE at 1-800-880-8855

BILL TO ACCOUNT# PCUSD
 Pana Community Unit School Dis
 14 Main St
 Pana, IL 62557-1431

SHIP TO:
 Pana Community Unit School Dis
 14 Main St
 Pana, IL 62557-1431

EXPIRE DATE: 05/10/2021 **SALESPERSON: EMS - Eric Storey**

CUSTOMER PO:	ORDER DATE: 03/11/2021	SHIP VIA: UPS	TERMS: Net 30 Days
ITEM NUMBER	DESCRIPTION	QTY	SHIPPED PRICE AMOUNT

5 Year Warranty - SV Products Only 17.00 0.00 0.00 0.00
 5 Year Advanced Replacement

TIPS Contract # 180801
 Phase 1 - Bus Hardware for Current and Future Features/Services Requested
 4112 HVR (12 Channel Recorder) w/ (4) Interior Wide View, (2) External Stop Arm Cameras & Total View (360 Overhead View)
 2 TB Hard Drive Storage & Cradle Point Network Modem
 Functional Display/Panic Button, Passive GPS, Accelerometer & 8 Trigger/Sensor Harness

4112-HVR-2TBHDD	4112-HVR Kit With Standard 2TB Hard Drive.	17.00	0.00	2,236.28	38,016.76
41-PWRHRNS	Power Harness 4000/4100/4108/4112/4116	17.00	0.00	COMPONENT	
41-TRIGGER	Trigger Harness for 41 Series	17.00	0.00	COMPONENT	
4112-2TB-HDD	2 TB drive for 4112/4108	17.00	0.00	COMPONENT	
4112-HVR	12 chan rec-8 analog 4 IP cam	17.00	0.00	COMPONENT	
SV-BATTERY-AAA	Alkaline A.A.A. Battery	34.00	0.00	COMPONENT	

41-PANIC-KIT	Functional Display/Panic Button	17.00	0.00	0.00	0.00
41-PANIC	Panic Button Kit for 41's	17.00	0.00	COMPONENT	
41-PANIC-CABLE	Panic Button for 4108/4112/4116	17.00	0.00	COMPONENT	
	Cable for 41-Panic. Use with all but the 4000HYB				
Interior Wide Cameras & Cables					
39-2.1IR-AHD	Black 1080 AHD 2.1mm Cam w/ IR	68.00	0.00	0.00	0.00
SVS-5MMF	16ft 4in M/F THREADED CABLE	17.00	0.00	0.00	0.00
SVS-10MMF	32ft 8in M/F THREADED CABLE	34.00	0.00	0.00	0.00
SVS-15MMF	49ft 4in M/F THREADED CABLE	17.00	0.00	0.00	0.00
Exterior Stop Arm Cameras & Cables					
SV-EXT16-1080S	AHD street side 16MM camera for 4100 & 4112 HVR	13.00	0.00	225.00	2,925.00
SVS-5MMF	16ft 4in M/F THREADED CABLE	13.00	0.00	0.00	0.00
SV-EXT8-1080C	AHD curb side 8MM camera for 4100 & 4112 HVR	13.00	0.00	225.00	2,925.00
SVS-15MMF	49ft 4in M/F THREADED CABLE	13.00	0.00	0.00	0.00
Total View (360) Rear Observation w/ Built In Mirror Monitor (30" x 6" Standard)					
SB-TVMTOTAL-AHD	Total View AHD School Bus Kit	17.00	0.00	1,445.68	24,576.56
G8N-1C7IMFDC12	12V Relay	17.00	0.00	COMPONENT	
R95-188	Socket Relay, 5 pin	17.00	0.00	COMPONENT	
SV-360-4CBE-AHD	AHD Total View Bird Eye System	17.00	0.00	COMPONENT	
SV-TVMA-AHD	AHD Total View Monitor	17.00	0.00	COMPONENT	
SV-Y2VIDEO	Splitter for 1CAM 2Video Out	18.00	0.00	COMPONENT	
SVS-3MMF	9ft 11in M/F Threaded Cable	17.00	0.00	COMPONENT	

Cradle Point Network Modem (Inlcuded 1 Year License Agreement)
 Assists in the Function(s)/Service(s) for - Live View, AV Wireless Download via WiFi, WiFi On Board & Cloud Management

SV-WIFICELL2-KT	Complete AC Wifi Cell Kit	17.00	0.00	1,590.93	27,045.81
30-160030	cat 6 30' cable	17.00	0.00	COMPONENT	
73570	Prewired Relay Socket	17.00	0.00	COMPONENT	
G8JN-1C7TMFDC12	12V Relay	17.00	0.00	COMPONENT	
SV-IPBR900LP6	IPBR900LP6 without power/GPIO cable only	17.00	0.00	COMPONENT	
SV-NEICLOUD5	5 Year Extended Cradle Point License 5 year NetCloud License	17.00	0.00	900.00	15,300.00
SV-ANT-CP	Antenna Manages: GPS, (2) Sim Card & Quad Band Modem ((2) 2.4Ghz-5Ghz) 5 in 1 Antenna - Cradle Point	17.00	0.00	426.84	7,256.28
/D	10% Curr. Cust. Volume Disc.				10,274.54-
WiFi Infrastructure Hardware					
Ruckus Omni Outdoor Access Point					
WiFi-RUCKI310D	Ruckus Outdoor AP Omni	4.00	0.00	1,453.98	5,815.92
30-160030	cat 6 30' cable	8.00	0.00	COMPONENT	
SV-POE-48V24W	120VAC PoE Injector, 48VDC@24W	4.00	0.00	COMPONENT	
SV-I310D-RUCK	Ruckus Omni AP	4.00	0.00	COMPONENT	

** ACCESS POINTS ARE SUBJECT TO CHANGE IF ON SITE ENGINEER DETERMINES THEY ARE NOT THE BEST FOR THE INDOOR BUS GARAGE APPLICATION. THIS WILL NOT EFFECT THE COGS. **

200286	PowerEdge R440 Rack Server - 5.5 TB Storage, 16GB Memory - Virtual Assitance License NOT INCLUDED PowerEdge R440	1.00	0.00	7,933.24	7,933.24
/M	5 Year Preventive Maintenance Agreement 5 Year Agreement				36,125.00 X

/026	Installation	(17) - Remove Exist. Hardware	1,700.00
/026		(17) - 4 Cam Syst. & Sensors	8,500.00
/026		(13) - (2) Stop Arm Cams	1,950.00
/026		(17) - Total View/Mirror Monit	12,325.00
/026		(17) - Config Recorder Network	1,275.00
/026		(17) - Cradle Point Net. Modem	1,275.00
/026		(4) - Access Point	7,500.00
/026		(2) - On Site Eng./Server	1,500.00
Shipping			
/001		Shipping & Handling	895.39

TERMS Net 30 Days FROM INVOICE DATE, 7 DAYS SHIPPING.

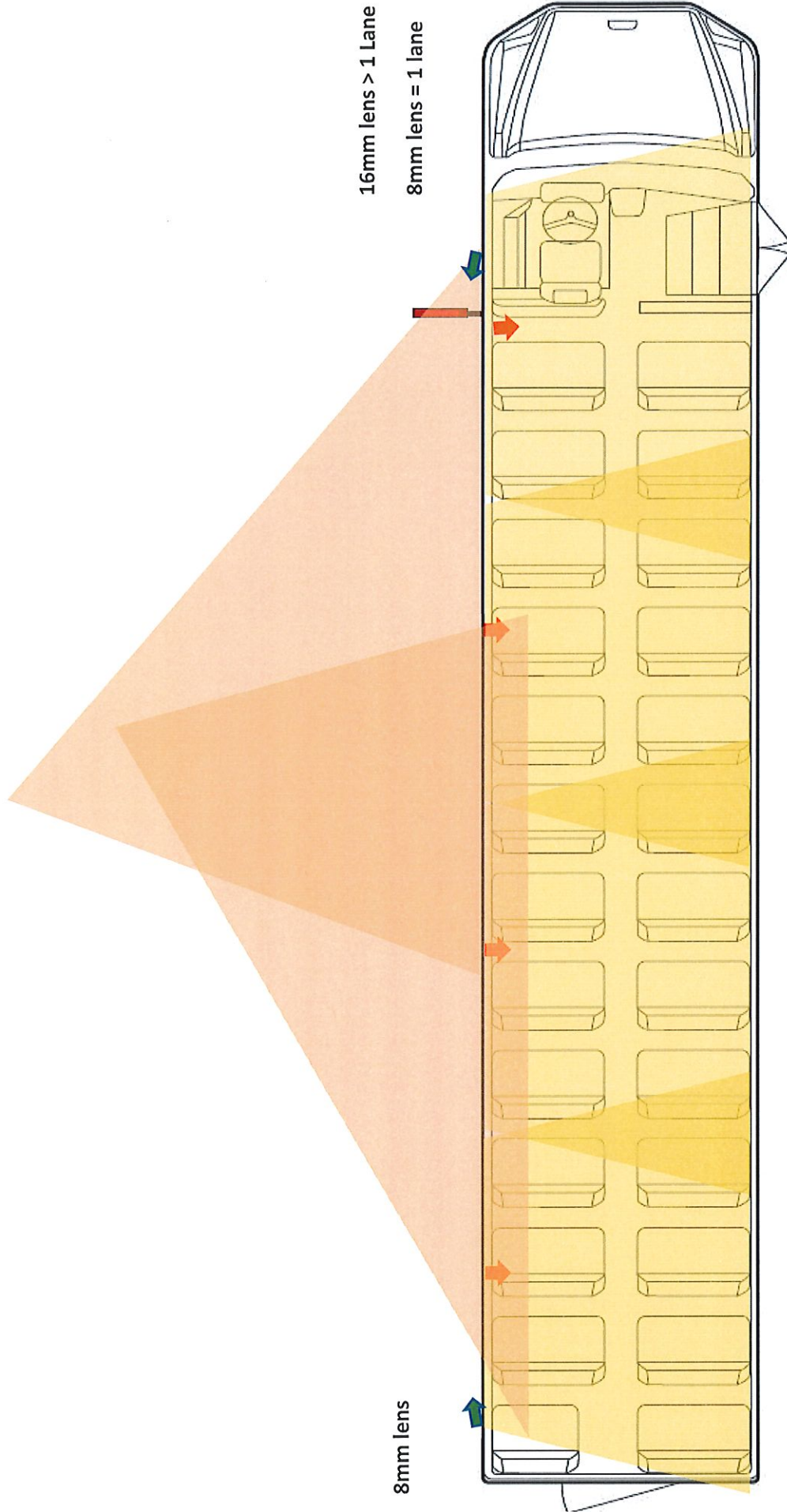
ALL PRICES FIRM FOR SIXTY (60) DAYS.
 INSTALLATION MAY BE DONE INTERNALLY OR WE CAN PROVIDE QUOTES FOR SERVICE.

ACCOUNT MANAGER: _____ DATE: _____

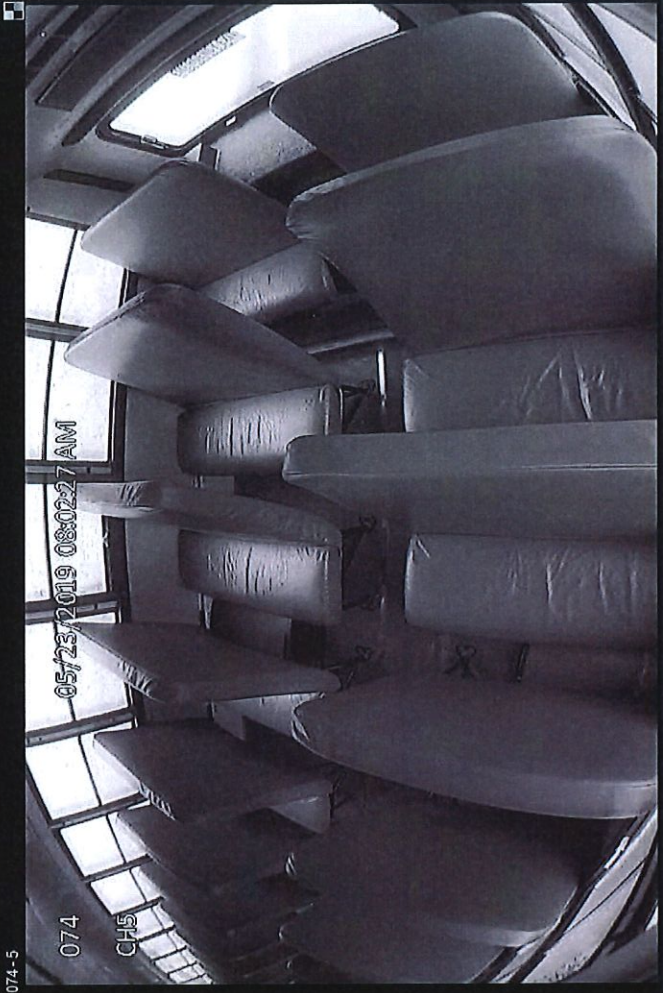
CUSTOMER SIGNATURE: _____

Net Order: 194,565.42
 Less Discount: 0.00
 Freight: 0.00
 Sales Tax: 0.00
 194,565.42
158,440.42

BUS LAYOUT



INTERIOR WIDE VIEW CAMERAS



REAR STOP ARM CAMERA CAPTURES IMMEDIATE LANE AND ONCOMING VIOLATIONS HEADING IN THE OPPOSITE DIRECTION





OBSERVER™ 4112 HVR

12-CHANNEL HYBRID VIDEO RECORDER



The Observer 4112 HVR is Safety Vision's highly reliable HD recorder that never fails to perform. Supporting up to 12 cameras with 1080p resolution for each, the Observer 4112 HVR combines 8 channels of HD and 4 IP channels, offering a cost-effective approach to high-definition recording. Equipped with built-in wireless and cellular networking capabilities, the Observer 4112 HVR also comes fully loaded with integrated GPS for recording vehicle route history synchronized with video, a built-in G-force sensor, and an SD card slot for optional mirror recording.

OS SUPPORT

Linux 3.0.8

CAMERA CHANNELS

8 channels (HD or Std Res) + 4 IP (requires PoE switch)

VIDEO OUTPUT

2 channels

QUALITY SETTINGS

Adjustable 8 levels

RECORDING RESOLUTION

NTSC: 8 x 1080p @ 10 FPS + 4 x 1080p @ 30 FPS (IP)

or

8 x 720p @ 30 FPS + 4x1080p @ 30 FPS (IP)

PAL: 8 x 1080p @ 10 FPS + 4 x 1080p @ 30 FPS (IP)

or

8 x 720p @ 25 FPS + 4 x 1080p @ 30 FPS (IP)

STORAGE

1 x SATA II 2 TB HDD or 2 TB SSD

Mirror Recording: 1 x SD card up to

256 GB max (optional)

RECORDING MODES

Continuous / scheduled / alarm

PRE-EVENT RECORDING

Configurable up to 60 minutes

POST-EVENT RECORDING

Configurable up to 30 minutes

ETHERNET

1 x RJ45 (10/100 M/1000M)

WI-FI (ANTENNA REQUIRED)

Embedded module (802.11b/g/n)

GPS (BUILT-IN)

Antenna required

(date / time, vehicle speed, mapping data)

ACCELEROMETER

3-Axis (built-in)

INTERFACES

Front: 1 x USB 2.0

Rear: 1 x USB 2.0, 2 x RS232, 2 x RS485

SENSORS

8 inputs, 2 outputs

POWER INPUT

8 ~ 36V DC, ACC

OPERATING TEMPERATURE

-40° F ~ 158° F (-40° C ~ 70° C)

DIMENSIONS (W x H x D)

9.02 x 4.3 x 11.9 in (229.0 x 108.3 x 302.7mm)

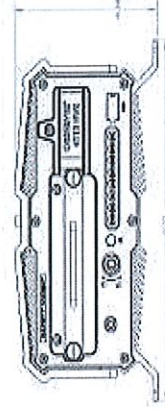
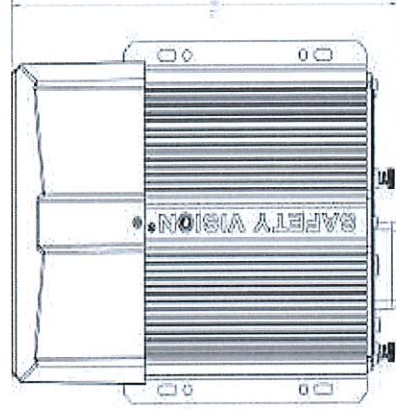
CERTIFICATIONS

CE, FCC, ISO7637, MIL-STD-810F, ROHS,

IEC61373, EN50-155, EN60068-230

PART NUMBER

4112-HVR



FUNCTIONAL DISPLAY/PANIC BUTTON



STATUS LEDS	DESCRIPTION
HDD	Flashes when HDD is being accessed
SD	Flashes when SD card is being accessed
GPS	Solid - GPS searching for signal Flashing - GPS has locked on
NET	HVR is connected to a network
HTR	Internal heater is active
Power	HVR is receiving power
REC	HVR is recording video
VLoss	One or more cameras is detached or malfunctioning
ALM	Event/alarm has occurred
ERR	Storage Error - corrupted driver or unformatted drive

39 SERIES

INTERIOR HD CAMERA



The 39 series HD camera offers superior coverage inside the vehicle with an ultra-wide viewing angle of 169° at 1080p and 166° at 720p. With high definition resolutions and built-in IRs, the 39 series interior camera captures detailed images even in the darkest conditions. Complete with a built-in microphone for clear audio recording, the 39 series HD camera is an ideal choice for passenger surveillance.

PART NUMBER

1080: 39-2.1IR-AHD

720: 39-1.8IR-720

IMAGE SENSOR

1080: 1/2.8" 2.13MP CMOS

720: 1/3" 1.3MP CMOS

SYNC. SYSTEM

Internal

SCANNING SYSTEM

Progressive Scanning

SIGNAL-TO-NOISE RATIO

≥ 50dB

RESOLUTION

1080: 1920 × 1080

720: 1280 × 720

FOCAL LENGTH

1080: 2.1mm

720: 1.8mm

FIELD OF VIEW

1080: H: 148° V: 82° D: 169°

720: H: 145° V: 81° D: 166°

VIDEO OUTPUT

1.0Vp-p composite video output, 75Ω.

4pin DIN connector

INFRARED ILLUMINATORS

2

IR DISTANCE

<8m

MINIMUM ILLUMINATION

0.05 Lux (0 Lux with IRs)

AUTO ADJUSTMENTS

White Balance, Auto Gain, Back Light Compensation (BLC), Electronic Shutter, 3D Noise Reduction, Digital Wide Dynamic Range (DWDR)

ELECTRONIC SHUTTER

1/25s to 1/25,000s (auto)

AUDIO

Integrated microphone

IP RATING

IP65

IK RATING

IK10

FEATURES

- Available in 1080p and 720p
- Ultra-wide 169° FOV (1080p version)
- Ultra-wide 166° FOV (720p version)
- Built-in microphone for audio

POWER REQUIREMENT

12V DC ±10%

POWER CONSUMPTION

280mA / 12V DC ±5%

OPERATING TEMPERATURE

-40° F ~ 158° F (-40° C ~ 70° C)

DIMENSIONS (DIA × H)

4.01 × 2.44in (102 × 62mm)

WEIGHT

.837lb (.38kg)

EXT-AHD

EXTERIOR HD CAMERA



The EXT-AHD camera is enclosed in a durable metal housing, built to survive rough exterior environments. The EXT-AHD offers installation versatility with mounting available for left and right exterior side views, as well as rear-view camera placements. With HD picture quality at 1080p resolution and a 110° FOV, the EXT-AHD camera is an excellent choice for providing outstanding images in any mobile environment.

IMAGE SENSOR

1/2.8" Sony 2.13M pixels CMOS

RESOLUTION

1920 x 1080

SYNC SYSTEM

Inter-sync

SCANNING SYSTEM

Progressive scanning

FOCAL LENGTH

4mm (8, 12, 16mm optional)

FIELD OF VIEW

H: 110° V: 58° (4mm)

H: 42° V: 24° (8mm)

H: 29° V: 16° (12mm)

H: 22° V: 13° (16mm)

IR DISTANCE

10 ~ 15m

MINIMUM ILLUMINATION

0 lux (with IR)

AUTO ADJUSTMENTS

White Balance, Electronic Shutter

GAMMA CORRECTION

0.55

IP RATING

IP67

POWER REQUIREMENT

DC12V ± 10%

POWER CONSUMPTION

230mA/DC12V (typical)

OPERATING TEMPERATURE

-4° F ~ 131° F (-20° C ~ 55° C)

DIMENSIONS (W x H x D)

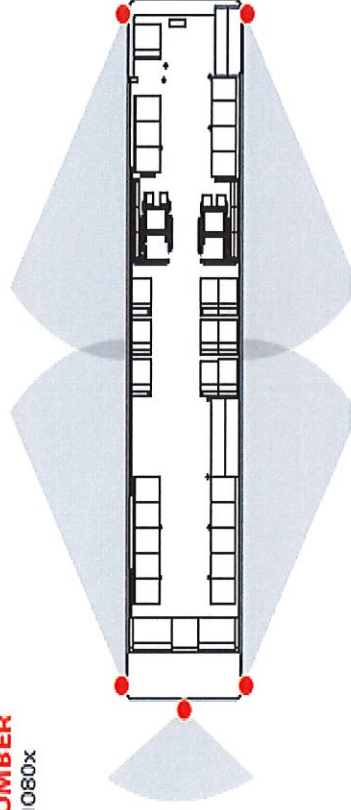
2.28 x 3.76 x 2.0in (57.8 x 95.6 x 50.8mm)

PART NUMBER

SV-EX-Tx-1080x

FEATURES

- Day/Night functionality
- IR distance of 10-15m
- Heavy-duty all metal construction
- Threaded collar connectors screw-lock to form a solid connection



SB-TVMTOTAL-AHD

TOTALVIEW HD SCHOOL BUS MIRROR KIT



The SB-TVMTOTAL-AHD combines a 7" HD monitor built within a rear view mirror of a school bus and includes 4 wide angle cameras, providing drivers with a 360° view around the bus. Positioned on the front, rear, left, and right side of the bus to create a single bird's eye view, the SB-TVMTOTAL-AHD "sees what you can't see" for navigating even in the tightest of spaces. Each camera offers a 200° field of view in 1080p HD resolution and is completely waterproof with an IP69K rating. Without having to add additional equipment to the driver area, the SB-TVMTOTAL-AHD conveniently replaces the standard rear view mirror of a school bus. When the monitor is not activated, it disappears and a normal mirror view reappears. Use as a standalone camera system or in conjunction with your Safety Vision recorder!

MONITOR

SCREEN SIZE
7 in. TFT-LCD

ASPECT RESOLUTION
800(H) × 480(V)

BRIGHTNESS
800±100cd/m²

REFLECTIVITY
>40%

SIGNAL FORMAT
AHD 1080p, 30fps

OPERATING VOLTAGE
10V ~ 16V DC

RELATIVE HUMIDITY
0%~90%

STORAGE TEMPERATURE
-40° F ~ 185° F (-40° C ~ 85° C)

OPERATING TEMPERATURE
-4° F ~ 167° F (-20° C ~ 75° C)

DIMENSIONS (L × W × H)
30.9 × 2 × 7in (785.1 × 177.8 × 50.8mm)

FEATURES

- School Bus Mirror/Monitor Combo
- 1080p HD resolution
- Full 360° bird's eye view
- 4 ultra-wide cameras with 200° FOV each
- Waterproof housing

CAMERA

IMAGE DEVICE
1/2.9" SONY CMOS (IMX323)

SCANNING SYSTEM
Progressive

SYNC. SYSTEM
Internal

FRAME RATE
PAL: 25 NTSC: 30

RESOLUTION
1080P

EFFECTIVE PIXELS
1920 (H) × 1080 (V)

IMAGE MODE
Normal

VIEWING ANGLE
200°

MINIMUM ILLUMINATION
0 Lux

NIGHT VISION DISTANCE
3~5m

VIDEO OUTPUT
1.0Vp-p, 75Ω

GAMMA CONSUMPTION
0.45

AUTOMATIC ADJUSTMENTS
AGC, BLC, white balance

SIGNAL-TO-NOISE RATIO
Better than 52dB

ELECTRONIC SHUTTER
1/30 (1/25) ~ 1/50,000 Seconds

POWER SUPPLY
12V DC

IP RATING
IP69K

AUDIO
No

STORAGE TEMPERATURE
-22° F ~ 176° F (-30° C ~ 80° C), RH 95% max.

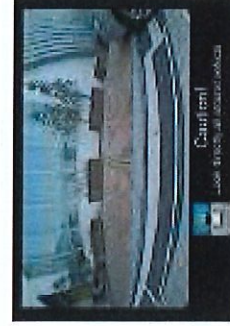
OPERATING TEMPERATURE
-4° F ~ 158° F (-20° C ~ 70° C), RH 95% max.

TOTALVIEW HD

HD BIRD'S-EYE VIEW CAMERA SYSTEM



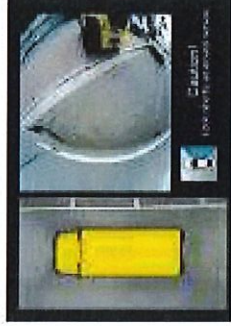
Top + Front View - Split Screen



Front View - Full Screen



Top + Left View - Split Screen



Top + Right View - Split Screen



Top + Rear View - Split Screen



Rear View - Full Screen



The TotalView HD system provides a 360° view of vehicle surroundings, allowing drivers to maneuver and park with more ease. Using four wide-angle cameras positioned on each side of the vehicle to create a single bird's eye view, TotalView "sees what you can't see" for navigating even in the tightest of spaces. Each camera offers a 200° field of view in 1080p HD resolution and is completely waterproof with an IP69K rating. TotalView HD is compatible with any of Safety Vision's HD monitors and can provide a split screen bird's eye view + a view from any of the four compact cameras.

Safety Vision Limited Warranty & Optional Warranty Products

LIMITED 3- OR 5-YEAR NEW PRODUCT WARRANTY

**** WARRANTY LABELED ON PROPOSAL AS "/WAR3" or "/WAR5" ****

Safety Vision, LLC ("SV") makes the following limited warranty, which is effective at the time of the original end-user purchase. SV warrants its products against defects in materials for a period of 3- or 5-years after the date of purchase. During this period, SV will repair or replace the defective product or part without charge to the customer. The customer must send the defective product or part to SV or an authorized SV dealer. The customer must pay for all transportation and insurance charges for sending the unit to be repaired or replaced. SV's total liability is limited to the original product cost.

**** WARRANTY IS FOR SV PRODUCTS ONLY AND DOES NOT APPLY TO ANY PRE-EXISTING PRODUCTS OR EQUIPMENT BEING USED IN-CONJUNCTION WITH SV PRODUCT ****

Customer's Responsibility

THE ABOVE WARRANTY IS SUBJECT TO THE FOLLOWING CONDITIONS:

- *Customer must notify SV within 10 days of discovering the defective product or part, provide a description of the defect, how it was discovered and image of its serial number.*
- *All warranty servicing of this products must be performed by SV or an authorized servicing agent.*
- *Warranty extends only to defects in material as limited in the preceding section. Warranty does not extend to any product or part that has been lost or discarded by the customer; to damaged products or parts caused by misuse, accident, improper installation, improper maintenance, or use in violation of instructions*

furnished with the product; to units that have been altered or modified without authorization of SV; to damage to products or parts that have had the serial number removed, altered, defaced, or rendered illegible; or to any failure of the product to function caused by burglary, fire, flood, war, riot, civil commotion, Acts of God, or any other condition beyond the control of SV.

Advanced Replacement Warranty

Under the terms of the Advanced Replacement Warranty, the customer must contact SV if a product or part fails during the 3- or 5-year period after the date of its purchase. SV ships a refurbished or new replacement component immediately using standard ground freight. The customer must ship the failed component to SV for analysis to determine the cause of failure and repairs the product or part. If SV determines the cause of failure is due to physical damage from abuse or improper care, SV invoices the customer for the repair and return freight charges. If SV determines the cause of failure is due to manufacturing error, the customer will be responsible for freight charges only.

**** SV WILL SHIP REPLACEMENT PRODUCTS/PARTS VIA OVERNIGHT/EXPEDITED FREIGHT AT THE CUSTOMER'S REQUEST & EXPENSE ****

Labor Warranty

The project mentioned herein shall be completed within the contract terms in accordance with the scope work outlined in the contract documents. The warranty does not cover additional owner training, set-up or adjustments, normal wear and tear, cosmetic damage or damage caused by Acts of Nature, accidents, negligence, misuse, abuse or lack of routine maintenance, or modification to any part of the system, by anyone other than SV. Safety Vision guarantees the installation described herein as follows:

Labor: For a period of Ninety (90) days commencing on the date of the Substantial Completion. Any defects in the labor, will be repaired at no cost to the owner. SV shall be notified in writing, of any defects prior to the Ninety (90) days from the date of Signed Approval or Substantial Completion, whichever comes first, at which time the warranty

expires. After the period of Ninety (90) days, labor for the removal and installation of any defective parts will be at the owner's expense.

*** * * OPTIONAL PREVENTIVE MAINTENANCE/SERVICE CONTRACTS ARE AVAILABLE AND MAY BE PURCHASED ANY TIME AFTER THE ORIGINAL PURCHASE. ALL MAINTENANCE CONTRACTS INCLUDE A MINIMUM CHARGE OF \$200 PER VEHICLE AND CAN BE ADJUSTED BASED ON FREQUENCY AND EXTENDED SCOPES OF WORK NOT OUTLINE IN THE CONTRACT ****

Safety Vision RMA Process

All returns are subject to a 20% restocking fee. All products and parts submitted to SV without an RMA, ***Return Material Authorization Number***, will be rejected and returned to sender and at sender's expense, regardless. Any invoicing discrepancies must be made in writing on or before the net due date of the invoice.

Customer Service

Manager – Amber Huff

Direct Line – (713) 929-1111

To obtain an RMA, please contact SV Customer Service via email at customerservice@safetyvision.com or call **(800) 880-8855**. Please provide the following: product or part serial number, description, concern/issue you are experiencing and your best method of contact. Based on the concern/issue you describe, our Client Support Specialist will then review the clients purchase history, determine and advise if the product or part is still within the warranty period and advise SV's course of action. If the product is still within the warranty period, the Customer Service Specialist will email an RMA attachment that MUST BE placed in the return package and accompany the defective product to SV. It is the client's responsibility to return the equipment back to SV by way of UPS, FedEx or USPS. The product will review the concern/issue notes, evaluate the product or part, determine if the unit will be repaired or new replacement product is to be sent back to the customer at no additional cost.

- *If your equipment is not still within the warranty period, a purchase order or credit card will need to be obtained prior to the RMA finalization. Once the payment method has been determined and added to the RMA, the same process above is to be applied in returning the product or part to SV. If the product is repairable, the customer is solely responsible for the service charge and return shipping costs of the product or part. Please request an estimate of the service charge prior to the placement of your RMA and service request. Charges are estimates only and cannot be guaranteed until the product or part has been evaluated.*

Standard turn-around time for evaluation is 7-14 business days. As a point of reference within this process, physical and water damage are not covered by the Safety Vision limited warranty. Please contact the Customer Service Department for product or part status updates at any time.

After Delivery Support & Service

Safety Vision prides itself on customer and technical service after the purchase. Celebrating 28 years in business, is a testament of our teams knowledgeable and dedication to servicing its vast customer base. SV's U.S. based customer/technical support team resides at our corporate headquarters in Houston, TX. The highly trained and experienced technical support team are readily available to educate our customers about the products and assist in troubleshooting any issues that may come forth after the product has been installed and operational.

Technical Support

Service Manager – Jason Donat

Direct Line - (713) 929-1164

Email - techsupport@safetyvision.com

Technical support capabilities include the following:

- Hours of Operation Monday-Friday 7:00am-6:00pm Central Standard Time
- Troubleshoot via phone, web, email and remote computer log in
- If requested by the customer, an SV technician can perform on-site service, troubleshooting and PM's. Lead time for an on-site service call consists of 14 days and are subject to change based on scheduling conflicts and/or availability of SV technicians.

Note: *Most services can be performed by a trained local contractor agreed upon by Safety Vision and the customer. If the client has a preferred contractor, SV can train and certify the agreed upon contractor for a one-time nominal expense.*

Availability of Parts

Safety Vision's 40,000 sq. ft. building is equipped with a four-tier warehouse that stores over \$12 million dollars in inventory. Lead time for stock inventory will consist of 7-10 days. If product(s) or part(s) are not in inventory, please allow 30 business days for shipment delivery.

Software Maintenance

Our software maintenance process consists of four sections and are categorized as:

- **Corrective Maintenance:** This is a reactive modification of a software product performed after the delivery to troubleshoot and confirm the root issue, termed "**bug fix**".
- **Adaptive Maintenance:** Is the modification performed on a software product after delivery to keep a software product usable in a changed or changing environment, termed "**enhancement**".
- **Perfective Maintenance:** Is the modification of a software product after delivery to improve performance or maintainability, termed "**performance tuning**".

- **Preventive Maintenance:** SV recommends quarterly reviews of the hardware and software performance. The maintenance consists of verifying with Safety Vision that the correct version of software and firmware is installed on all the equipment used to manage the AV process.

Note – *All Corrective, Adaptive and Perfective Maintenance are typically pushed out to clients via email via a Technical Service Bulletin (TSB). The TSB contains a link for downloading the enhanced version of software.*

COMPANY OVERVIEW

YOUR MOBILE SURVEILLANCE SOLUTION COMPANY

Founded in 1993, CEO/Owner Bruce Smith and his team have more than 28 years of experience in the mobile surveillance industry. Safety Vision, LLC is one of the most recognized partners for advanced mobile video surveillance products in the world. SV's core values focus; customer centric, cost effective and comprehensive solutions; future proofing our products, and serving the current and future needs of our clients. In turn, SV brings customer driven, proven results in managing the A/V process.

Our solutions are geared toward maximizing operational efficiency, increasing driver awareness and retention, unifying surveillance systems and protecting precious assets/cargo. These core values stem from our commitment to reducing the challenges that come with transportation. We work side by side with our partners/clients to learn their hardships which gives our team in site to further develop or enhance our products to overcome such hardships. It is our goal to eliminate/decrease the number of issues our customers encounter daily.

OUR INDUSTRIES

A billion dollars in mobile surveillance products sold globally, can only be achieved by servicing a wide variety of industries including mass transit, law enforcement, first responders, student transportation, commercial vehicles and public/private municipality sectors. While the purpose for purchasing our products vary by industry, the decision to choose Safety Vision as your vendor remains the same; we delivery on our promises to accommodate the transportation difficulties with user- and budget-friendly remedies.

OUR VISIONAIRES

Headquartered in Houston, Texas, our personnel of over 100 employees are highly driven, knowledgeable and are hands-on and passionate about advancing our solutions to ensure top-quality products, seamlessly integrate and perform with our customers existing operation and infrastructure. With over a dozen nationwide satellite offices, 6 international locations and 5 strategic remote employees, we are quickly expanding our business to provide timely solutions worldwide.

OUR MISSION

To deliver best in class and innovative mobile surveillance solutions that vehicle fleets rely on, provide continuous innovative solutions that benefits our customer base while instilling pride in the Safety Vision family.

OUR VISION

To become the premier vendor in the mobile surveillance industry, by bringing innovative, future forward technology solutions that continuously enhance value, safety and situational awareness to vehicle fleets and its managing personnel world-wide.

